



QUICK START GUIDE

Apollo SoC Windows

Ultra-Low Power Apollo SoC Family

A-SOCAP1-QSGA02EN v1.0



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Revision History

Revision	Date	Description
1.0	January 12, 2023	Initial release

Reference Documents

Document ID	Description

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SECTION

1

Introduction

This document is intended to help users prepare a Windows system to connect to an Apollo Class SoC. The Ambiq Apollo SoC is currently supported by 3 tool chains:

1. Eclipse(MARS)/gcc
2. Keil MDK
3. IAR EWARM

Before installing or using any of these tool chains, the user should first install the Ambiq Control Center, as discussed in *Section 2 Installing and Using the Ambiq Control Center on page 6*. All of the examples shipped in the Ambiq Control Center come with source code as well as pre-compiled binaries from each of the tool chains. Even without a tool chain installed, one can run all of the example programs from the Ambiq Control Center by selecting the AMFLASH utility.

Once the Ambiq Control Center is installed, the user can then download the desired tool chain as discussed in the appropriate section below.

SECTION

2

Installing and Using the Ambiq Control Center

The Ambiq Control Center installer provides most of the tools needed for connecting to an Apollo Class SoC. This includes USB drivers for the in-circuit debugger interface, and a custom version of OpenOCD, along with a few other utilities. This portion of the document will explain the process of installing the Ambiq Control Center.

2.1 Running the Installer

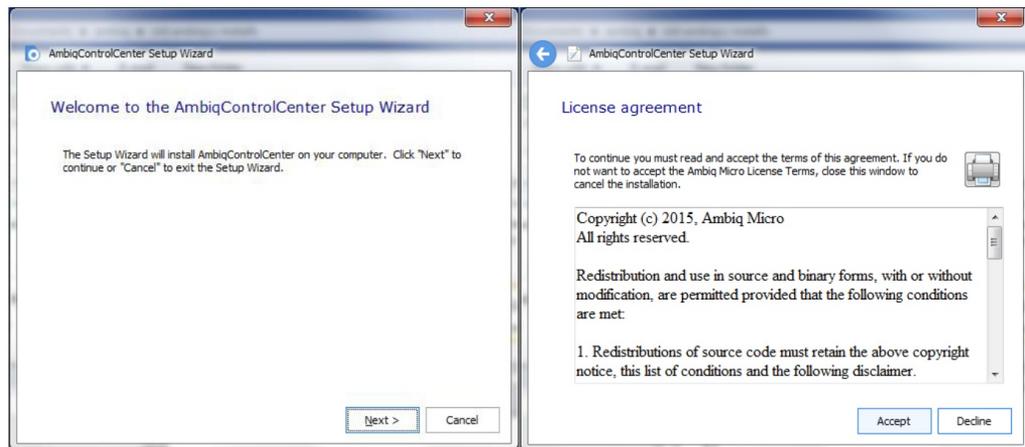
Along with the development hardware, an executable installer for Ambiq Control Center should be available

1. Obtain the installer by going to <https://support.ambiq.com>.
2. Run the installer.



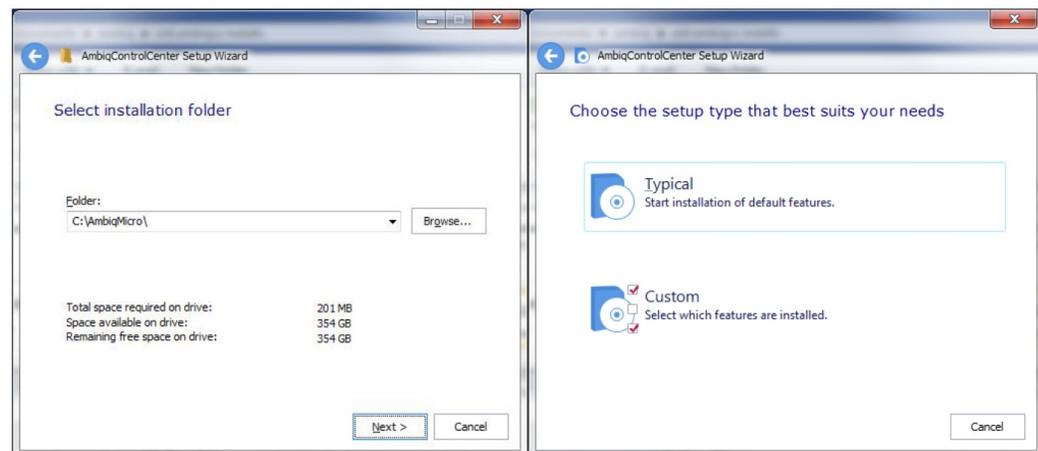
3. After running the installer, a "Do you want to allow the following program from an unknown publisher to make changes to this computer?" message will popup. Answer **Yes** to this prompt.

- The AmbiqControlCenter initialization dialog will first be shown. After a few seconds, the Welcome panel will appear, click **Next** to advance to the License agreement screen, and click **Accept**.

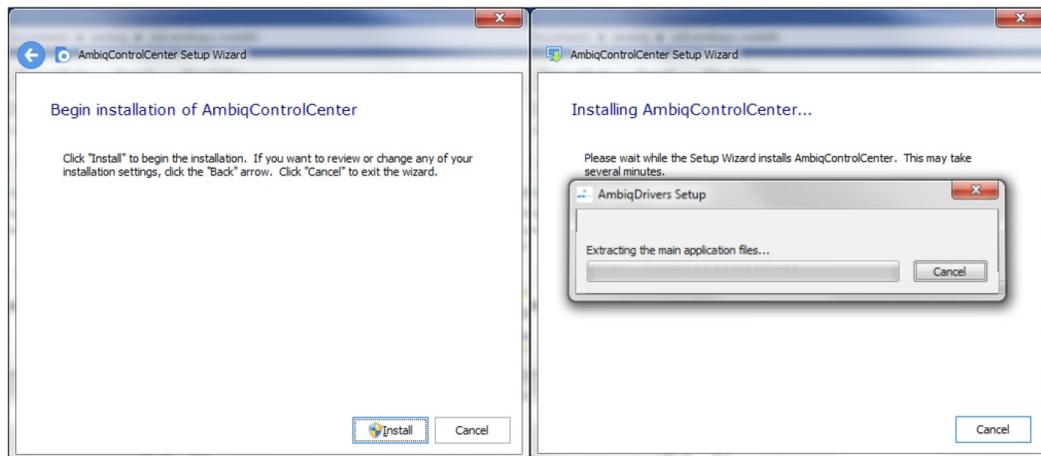


- Keep the default **C:\AmbiqMicro** as the installation folder, click **Next** to accept it. In the next panel, choose a **Typical** installation.

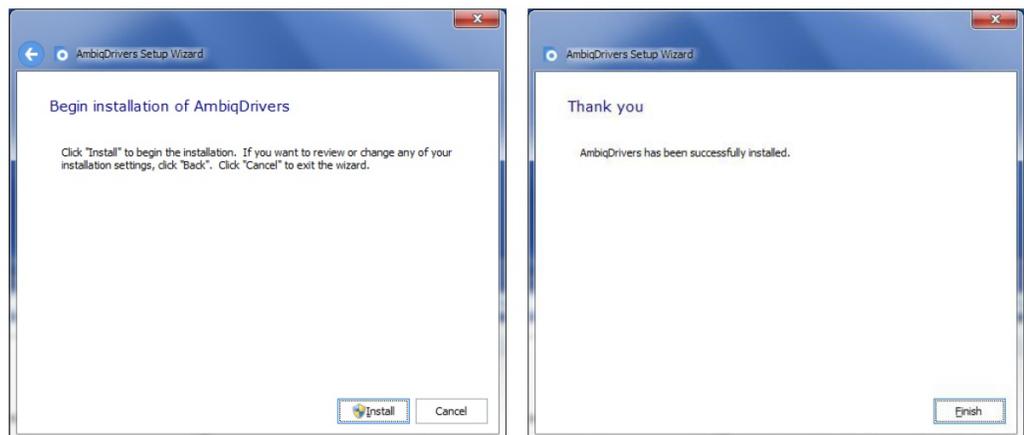
This will install all of the necessary components for the AmbiqSuite. Note that the Eclipse and gcc based tool chain is installed separately and is covered in *Section 3 Installing and Using the Eclipse/gcc Tool Chain on page 24*



6. Next, click **Install**, and wait for the installation process to continue.



A sub-installer for the drivers for the FTDI debugger interface on the EVK board will be started from the main installer at this point, displaying the following panels:



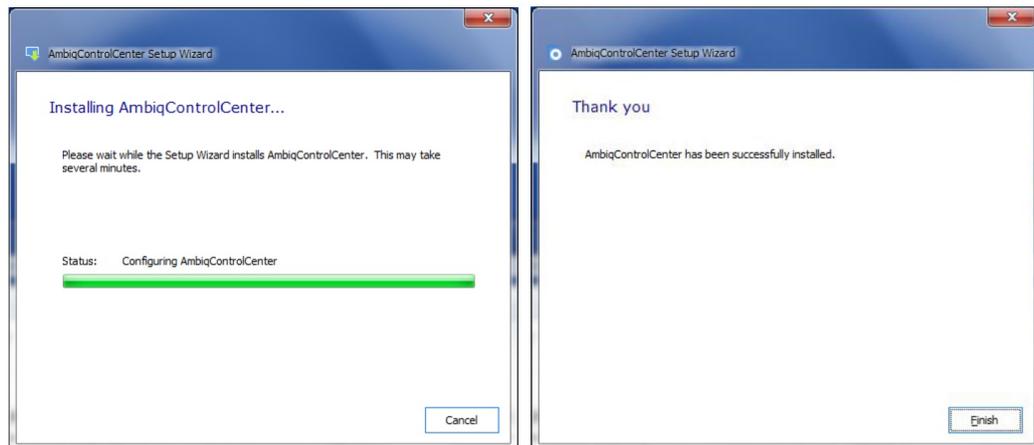
This action installs two sets of drivers. The first is the standard FTDI drivers for the AmbiqMicro instance of the FT4232H or FT2232H device used as the debugger interface. The second set of drivers is the libusbK driver which is used by the openOCD daemon to control the serial wire debugger (SWD) interface pins on the Apollo SoC.

Note that during the driver installation, particularly if this is the first time that the FTDI drivers have been installed on the target Windows system, a red dialogue may pop up warning that the driver being installed cannot be verified. In order to continue driver installation, click **Install this driver software anyway**.



Once the driver installation is finished, the main Ambiq Control Center installer will continue to its completion.

7. Click **Finish**.



At this point, the Ambiq Control Center and FTDI drivers should be fully installed at the selected location (C:\AmbiqMicro by default).

2.2 Apollo EVB Board Stack and Integrated Debugger Interface Overview

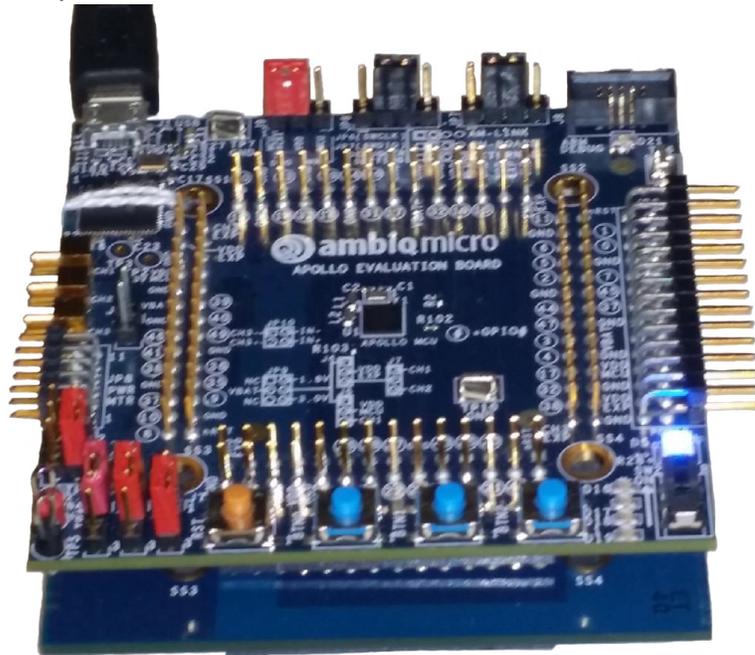
While the tool chains and examples depicted in this document can be used with any board with a suitable debugger connection and peripheral chips, the focused discussions herein are the Apollo EVK board as shown in Figure 2-1. The EVK consists of a two board stack. The top board shown in the figure is the EVK base board which has the Apollo SoC mounted dead center on the board. The lower board, partially visible in the figure, is a sensor board that gives this EVK stack the “personality” of a sensor platform suitable for modeling a wearable device or a sensor hub.

As seen in the figure, the Apollo EVK base board has two methods of connecting to the debugger in one the supported tool chain IDEs to the EVK:

1. Standard 10-pin ARM ULINK2 style connector.
2. USB connection facilitated by an FTDI FT4232H chip on the Apollo EVK base board.

Figure 2-1 shows the USB connection in use and the jumpers set appropriately to support the FTDI based connection. One should refer to the Apollo EVK documentation for more details on jumper settings.

Figure 2-1: Apollo EVK Board



The Apollo EVK base board is supported by the openOCD debug daemon which controls the SWD pins via FT4232H channel A. The openOCD daemon presents a gdb connection to a debugger in the Eclipse IDE and the IAR IDE. Thus Eclipse and IAR eWARM use this mechanism to connect their IDE/debugger applications to the Apollo SoC. Ambiq Micro provides an AGDI driver for the Keil MDK IDE connection

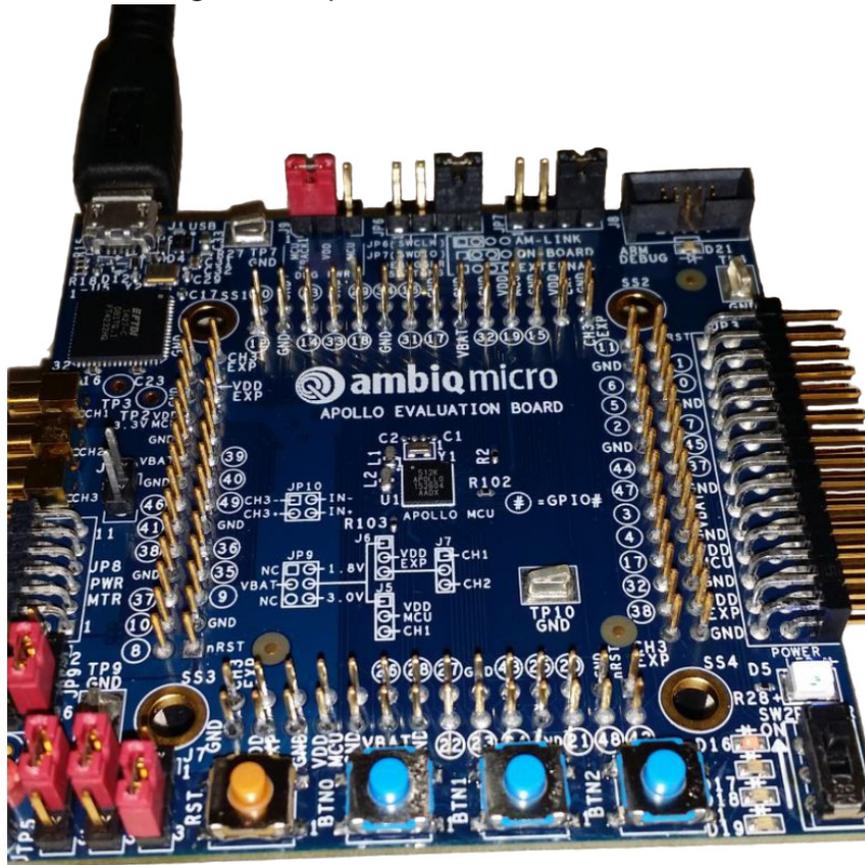
to the Apollo SoC's SWD pins. The Apollo SoC SWO pin is connected to FT4232H channel C and presents as a Windows Com Port. These details are discussed further in the sections below.

The AMFLASH Utility, discussed in *Section 2.4 Using the Ambiq Control Center on page 12*, uses the openOCD daemon to control the Apollo EVK base board. It allows one to download and run precompiled binaries of the example programs right out of the box.

2.3 Using the CoreSight 10-Pin Debugger Socket

One can use the ARM 10-pin CMSIS connector to debug embedded firmware on the Apollo SoC by using a Keil ULINK2 USB probe with the Keil MDK IDE or an IAR iJET USB pod with the IAR EWARM IDE. Change the EVK jumpers to the configuration shown in Figure 2-2

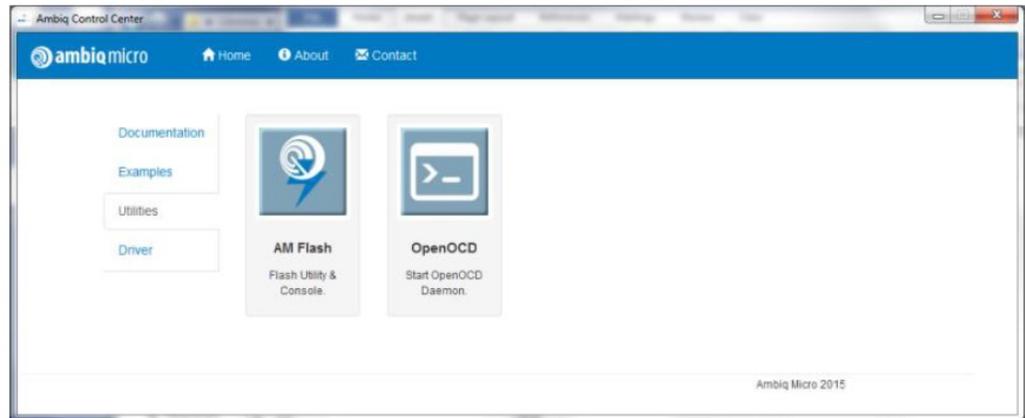
Figure 2-2: Setting EVK Jumpers for Use with ULINK2 or iJET



2.4 Using the Ambiq Control Center

Everything that one needs to experience the Apollo SoC and to run the provided example programs can be accomplished with the Ambiq Control Center and the AMFLASH utility without downloading or installing any of the 3 tool chains.

1. Once the Ambiq Control Center is installed, go to the utilities menu and select the **AMFLASH** utility.
2. Check that the drivers installed correctly by launching openOCD from within the Ambiq control Center.



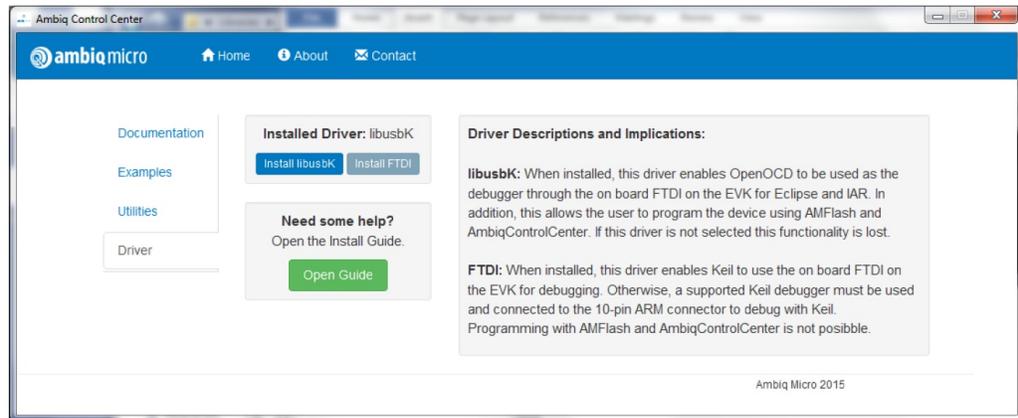
The windows command shell pop up:

```
C:\Windows\system32\cmd.exe - C:\AmbiqMicro\OpenOCD\openocd.bat board\am-apollo_evk...
Open On-Chip Debugger 0.9.0-dev-00032-g7e981ed-dirty (2015-04-29-18:30)
Licensed under GNU GPL v2
For bug reports, read
  http://openocd.sourceforge.net/doc/doxygen/bugs.html
Info : FTDI SWD mode enabled
cortex_m reset_config sysresetreq
adapter speed: 100 kHz
Info : JTAG->SWD
Info : clock speed 100 kHz
Info : SWD IDCODE 0x2ba01477
Info : apollo.cpu: hardware has 6 breakpoints, 4 watchpoints
```

3. Make sure that it says 6 breakpoints and 4 watch points.

If these numbers are shown, then the drivers are functioning correctly for debugger access to the Apollo SoC over the FTDI chip. If the OpenOCD command shell looks correct, skip the next paragraph to continue with using the AMFlash utility.

If this does not succeed, first try a power cycle of the Apollo EVK and restart OpenOCD. If that does not resolve it, try retargeting the drivers using the driver control panel in the Ambiq Control Center. Try using the **Install libusbK** radio button. This will reinstall the drivers needed by openOCD and AMFlash.

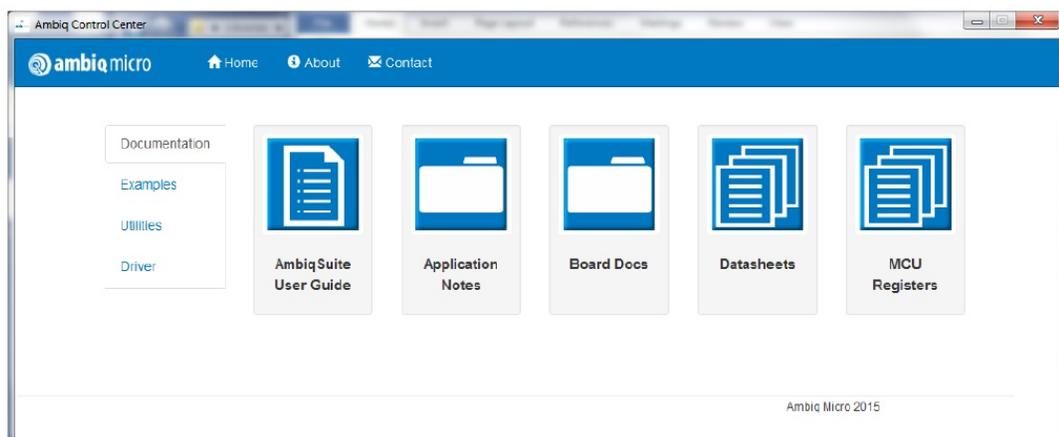


Once OpenOCD is working as expected, AMFlash will be able to operate properly. Since AMFlash quietly starts the openOCD daemon as needed, the openOCD command shell will need to be closed, which will kill openOCD. AMFlash may not function properly if openOCD is already running. However, start openOCD in a command shell if working with Eclipse (see also *Section 3.2.2 Starting OpenOCD on page 28*).

2.4.1 Ambiq Control Center Documentation

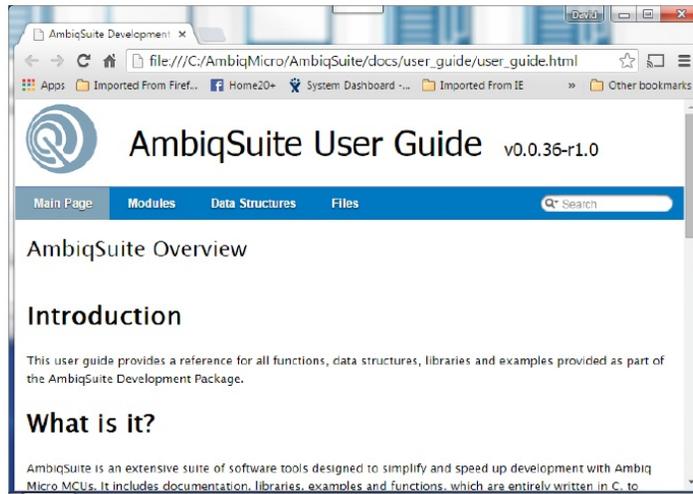
The Ambiq Control Center gives access to lots of installed documentation using the **Documentation** option, as follows:

Figure 2-3: Ambiq Control Center Documentation Options



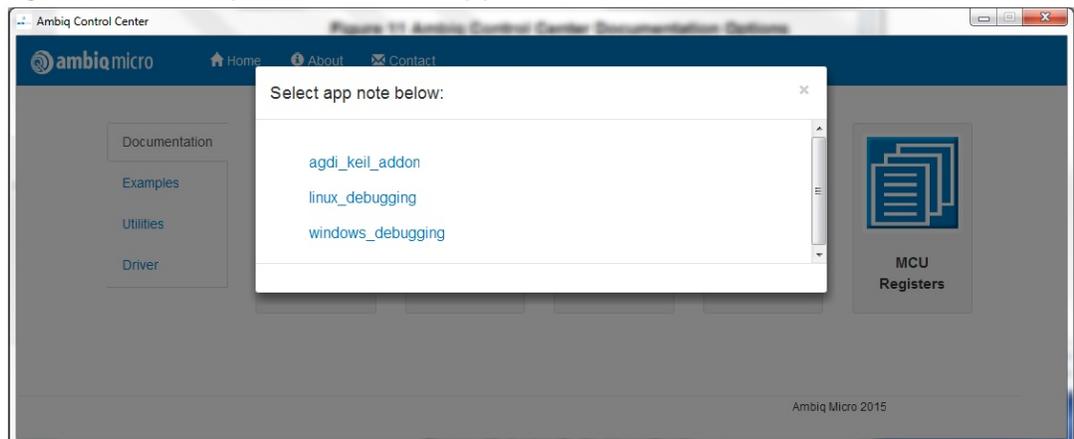
The AmbiqSuite User Guide contains the doxygen extracted documentation for the APIs.

Figure 2-4: AmbiqSuite User Guide



The Ambiq Control Center also provides quick access to several application notes, including this Windows debugging application note (Quick Start Guide). It contains a similar app note explaining how to setup and then use a Linux platform for debugging the Apollo SoC. It also contains an app note explaining how to activate the AGDI driver for Keil that enables Keil debugging using the FTDI chip on the Apollo EVK Base board with needing a separate ULINK2 USB debug probe.

Figure 2-5: Ambiq Control Center Application Notes



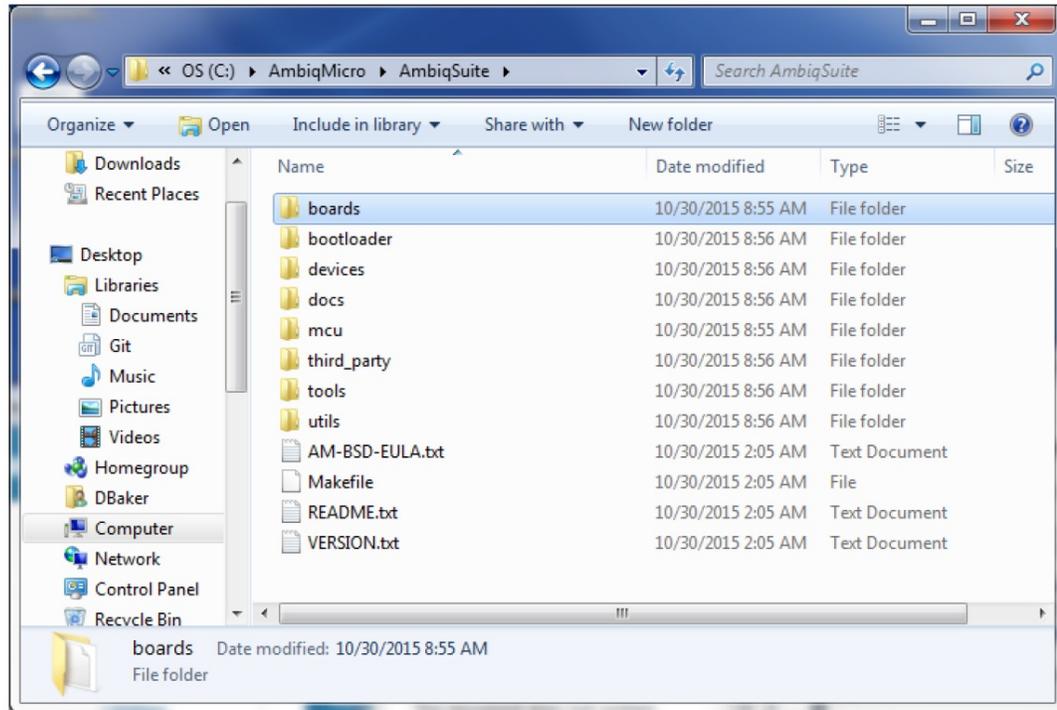
The board documentation accessible from within the Ambiq Control Center includes the user's guide for the Apollo EVK Base board as well as schematics for all of the boards in the Apollo EVK stack. The current Data Sheet for the Apollo SoC can also be easily accessed from within the Ambiq Control Center.

Finally, detailed Apollo programmable register documentation can be easily accessed from within the control center by clicking on the SoC documentation

2.5 AmbiqSuite Content Structure Overview

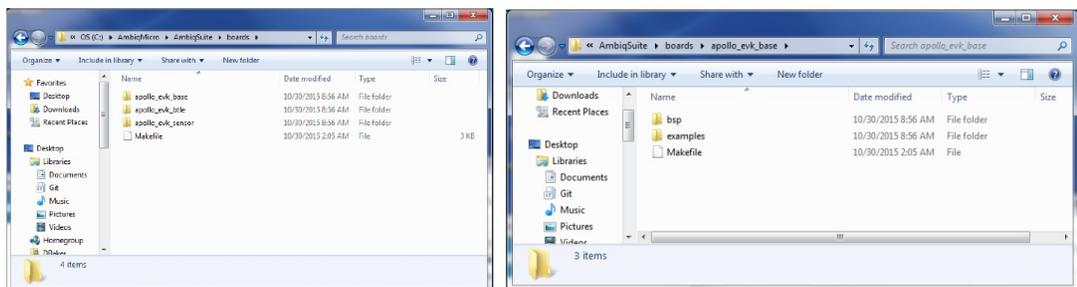
The AmbiqSuite ships with 8 directories at its top level as shown in Figure 2-8.

Figure 2-8: Top Level Directory of AmbiqSuite



Selecting the boards directory shows us that users can navigate to directories supporting any of the 3 board configurations: EVK base board stand alone, EVK base board plus EVK sensor board or a 3 board combination consisting of the EVK base, EVK sensor and the EVK Bluetooth Low Energy radio board. For this discussion, see Figure 2-9 for EVK base board directory.

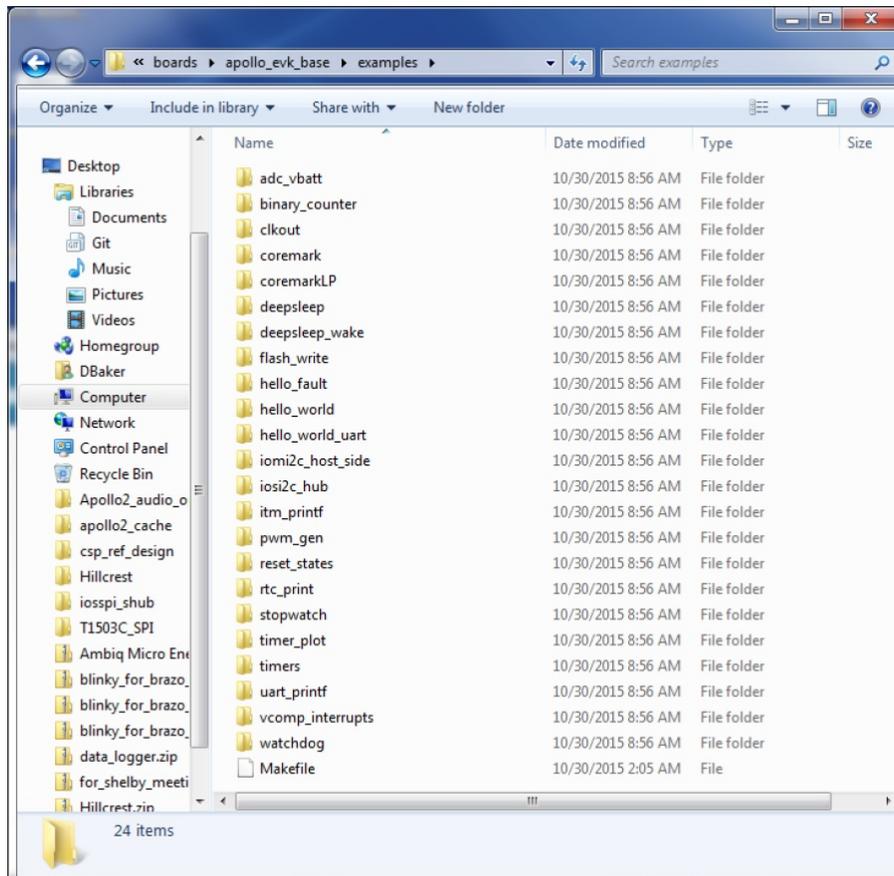
Figure 2-9: Diving into a Board Directory, Such as the one for the Apollo EVB Base



The Board Support Package (BSP) directory contains code that is specific to the target board configuration. It contains files that assign uses to pins on the Apollo SoC and assign devices to the appropriate I/O master. The contents of the BSP directory are different for every board configuration supported. Finally, if the user dive into the examples directory for the EVK base board, they will see a long list of examples

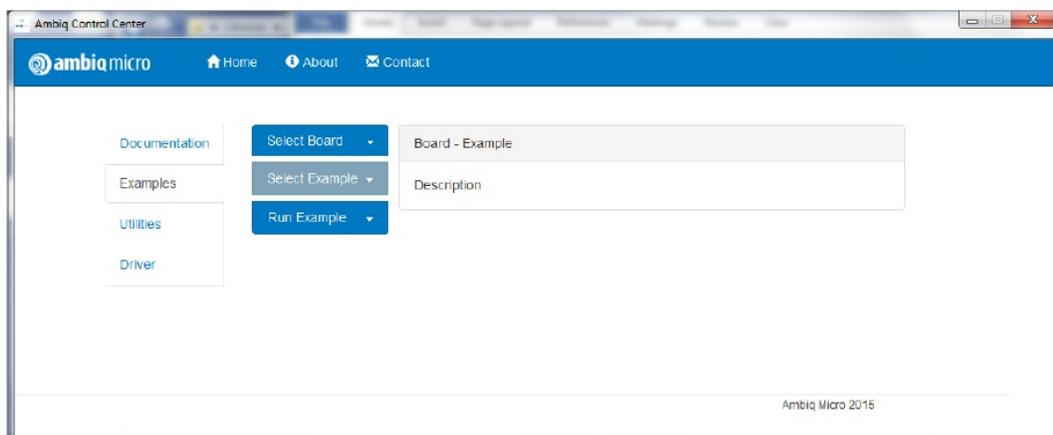
provided with the AmbiqSuite. None of the examples in this directory requires sensors or Bluetooth.

Figure 2-10: Contents of the EVK Base Board Examples Directory



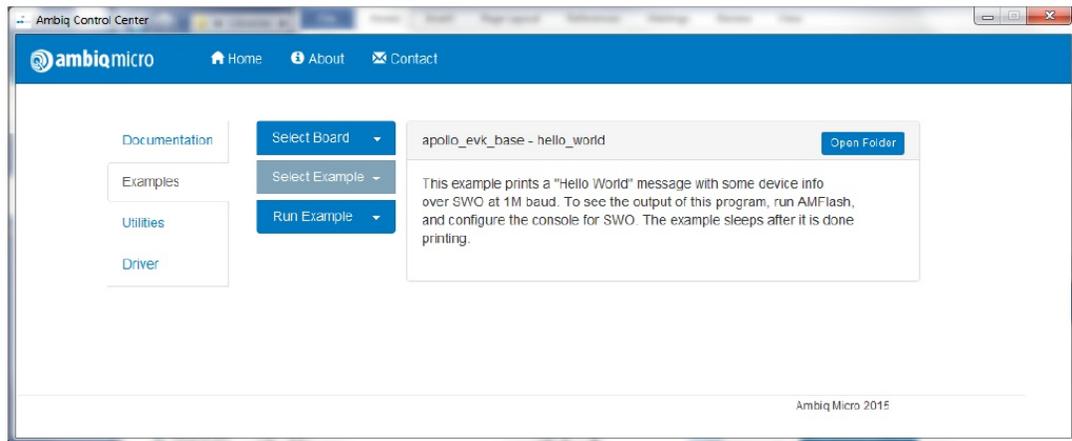
The AmbiqSuite ships with precompiled binaries for all of its examples. All of these binaries can run from directly within the Ambiq Control Center by selecting **Example** button from the main panel see Figure 2-11.

Figure 2-11: Example Selection Dialog



If the `apollo_evk_base` board and the `hello_world` example is selected, then the panel in Figure 2-12 is shown

Figure 2-12: Example Selection

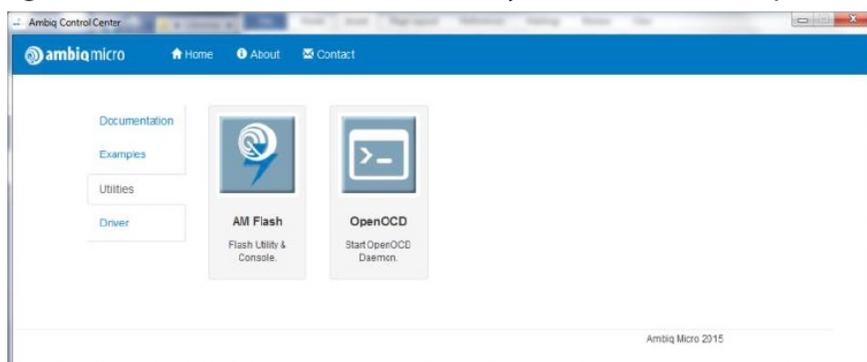


The example description text is derived from the doxygen markup in the example source file. A button will open the directory containing the selected example (e.g., `hello_world` in this case). Pressing **Run** causes the precompiled binary for the example to be downloaded onto the EVK and then run using the openocd debug-gener interface. Note that **Run** is a pull down allowing the selection of a specific binary compiled with the desired one of the three tool chains (gcc, Keil, IAR). This selection option is very convenient when experimenting with the ULP Benchmark example.

2.6 Using the AMFLASH Utility From Within the Ambiq Control Center

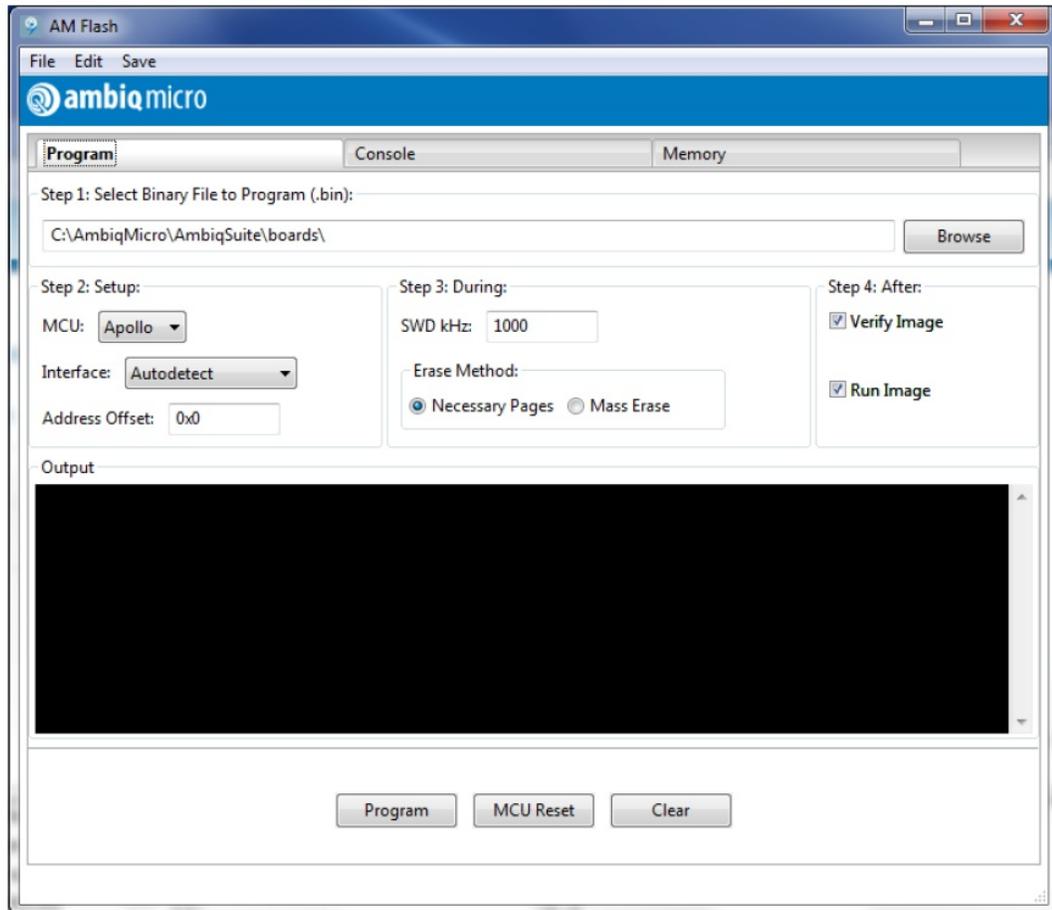
Everything that one needs to experience the Apollo SoC and to run the provided example programs can be accomplished with the Ambiq Control Center and the AMFLASH utility without downloading or installing any of the 3 tool chains. Once the Ambiq Control Center is installed, go to the utilities menu and select the **AMFLASH** utility as shown in Figure 2-13.

Figure 2-13: Launch the AM Flash Utility from within Ambiq Control Center



The AMFlash utility is a standalone program that can also be launched from an icon that was added in the desktop during the installation process. Either way, the startup screen of AMFlash Utility is available.

Figure 2-14: AMFlash Utility

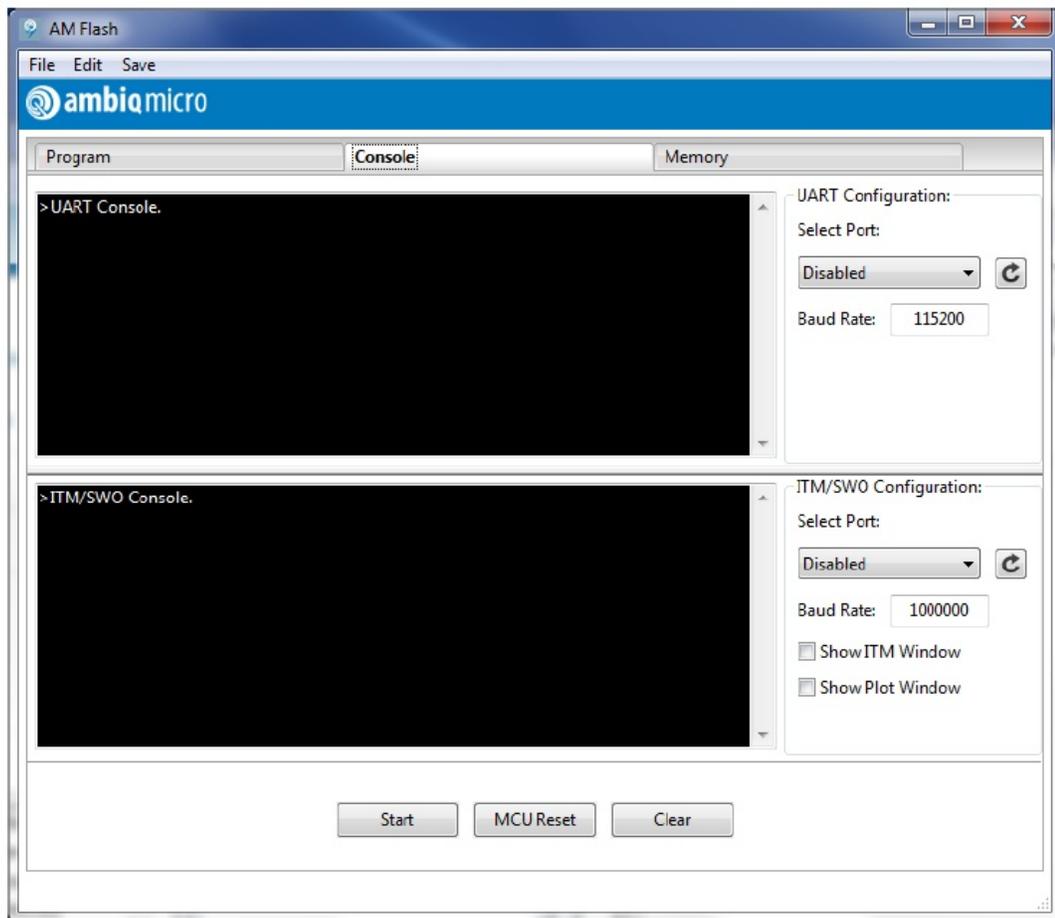


There are 3 main panels in this utility:

- one for downloading a programming to the Apollo SoC;
- one for displaying console output from things like debug printf statements and
- one for erasing all of the integrated FLASH on the Apollo SoC.

In order to run the hello_world example, the console output must be open, so that must be setup first. Push the button on the Console tab.

Figure 2-15: AMFlash Utility Console Panel

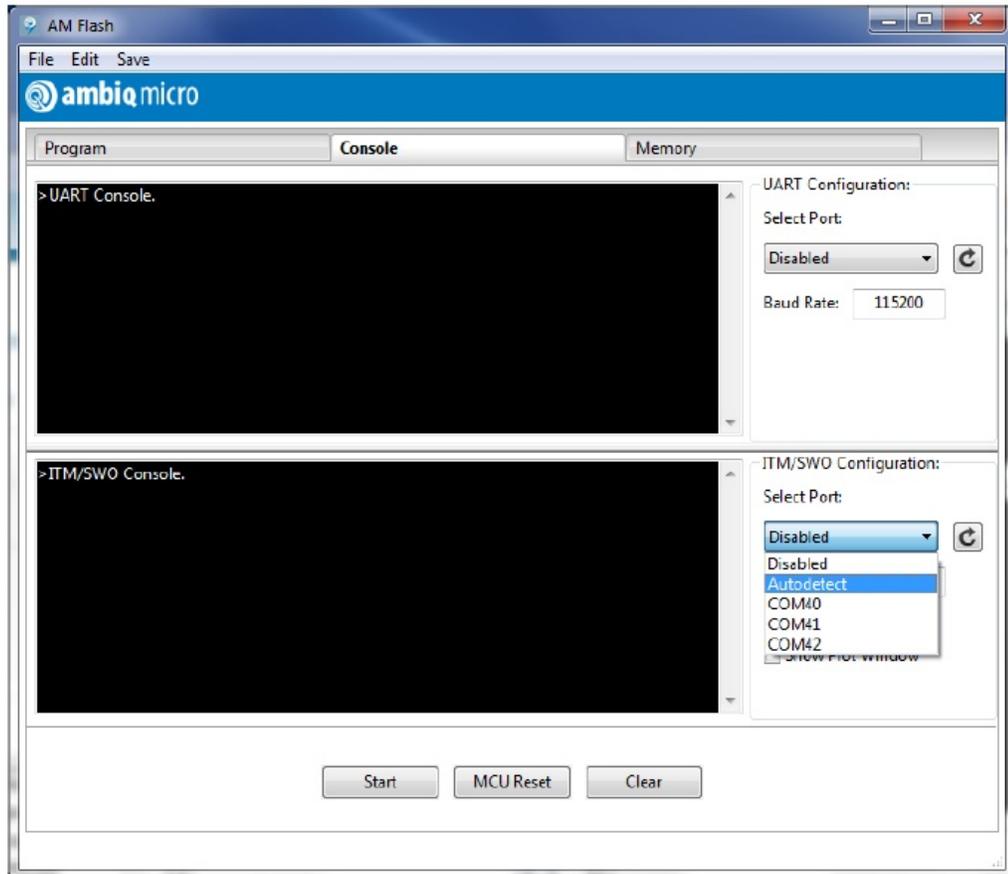


The console panel gives access to a large number of viewing options, starting with displaying the output from Apollo UART, if it is configured to use GPIO[35] and GPIO[36]. These pins are hard wired to FTDI FT4232 channel D on the Apollo EVK base board. Usage of this UART is infrequent because the UART is usually dedicated to talking to the Bluetooth radio device. The console will be discussed much later. First, activate the ITM/SWO (serial wire output) display using the ITM/SWO console.

2.6.1 Connecting the Com Port for the SWO Output Pin to AMFL

To use this console the user will need to configure it to use the appropriate COM port to collect the SWO packets from the Apollo SoC as shown in Figure 2-16:

Figure 2-16: Autodetecting the SWO COM Port



Selecting the **autodetect** option and clicking **Start** causes AMFlash to search the available COM ports for the one connected to the SWO pin. When it finds it, it makes it the selected port and starts the ITM/SWO console. The Ambiq print utilities use ITM stimulus register 0 to implement a printf library. Use this console to see the `hello_world` example's output.

2.6.2 Downloading and Running the Hello World Example

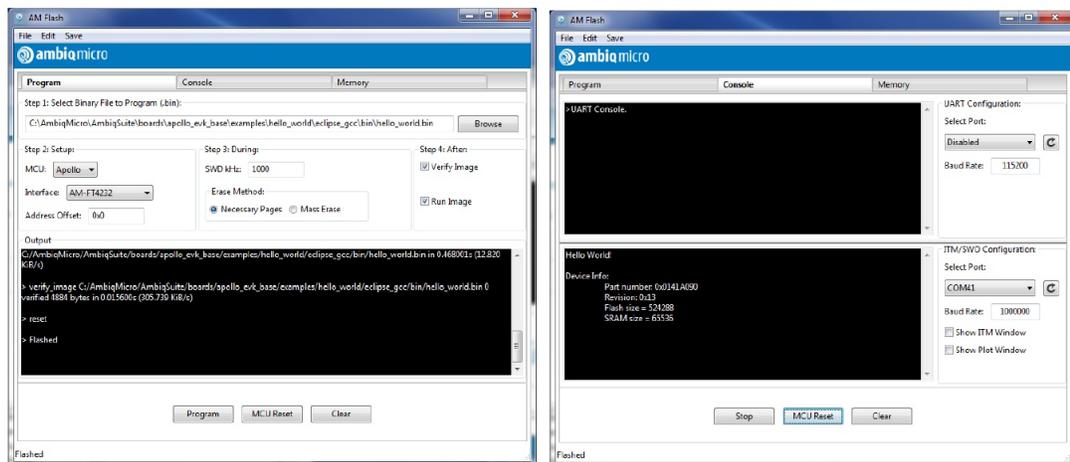
Downloading and running a program like the hello world example in the EVK base examples directory is very easy with AMFlash.

1. Go to the Program panel of AMFlash, and browse to the hello world example directory.
2. Browse into the **eclipse_gcc\bin** directory.
3. Click on **hello_world.bin**.
4. At this point, click **Program**, to download the hello world example into the Apollo flash in preparation for running it.

A flash progress bar will be shown as it downloads. When download finishes, run it is to issue a reset to the Apollo SoC.

5. Click over to the console panel and see the Hello World output. Easily rerun the example by clicking the **MCU Reset**.

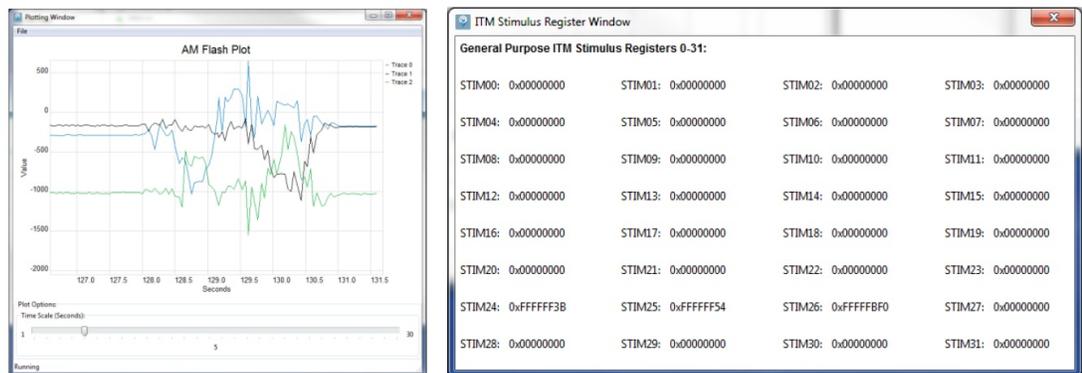
Figure 2-17: Downloading and Running the Hello World Example



2.6.3 Show ITM Plot Window and the Show ITM Window Options

AMFlash can extract data samples from values written to ITM registers 24 through 27 and a number of the examples in the `am_evk_sensor` board package use this facility to plot the output of gyros, accelerometers and magnetometers on that board. Once the ITM port is selected and started for the console tab, one simply clicks on the **Show Plot Window** to get a plot such as this one in Figure 2-18 on page 23. In addition, one can elect to see the most recently written value to each of the ITM stimulus registers as well. If running an example that emits plot samples, the values in stimulus registers 24 through 27 changes as the plot updates.

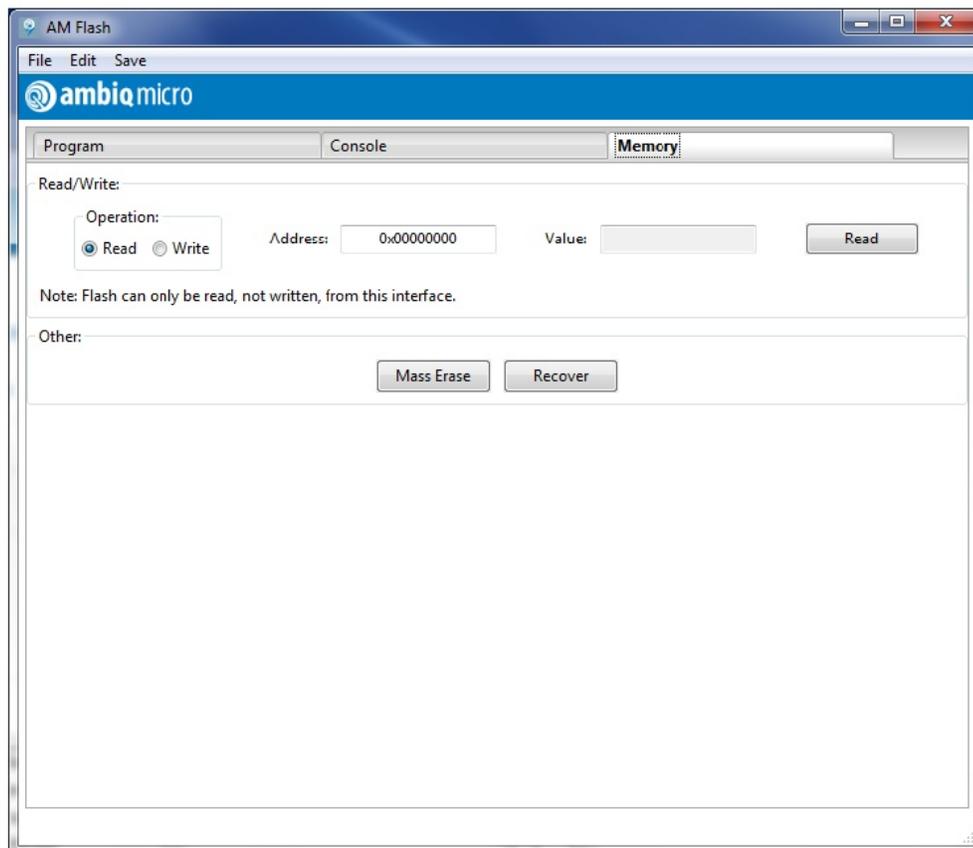
Figure 2-18: AMFlash Plot Window and ITM Stimulus Register Window



2.6.4 Performing a Mass Erase or Recovery on an Apollo EVK

Sometimes it becomes necessary to completely erase a program to recover convenient debug control of a part. This may be necessary when programs like the watchdog timer example are continuously timing out and resetting the SoC.

Figure 2-19: Mass Erasing the Apollo SoC Flash from AMFlash Utility



SECTION

3

Installing and Using the Eclipse/gcc Tool Chain

The Ambiq Debug Tools installer provides the GNU gcc compiler and Eclipse (Mars version) IDE that can be used for Apollo software development and debug. This portion of the document will explain the process of installing the Ambiq Debug Tools environment.

3.1 Installing the Eclipse/gcc Tool Chain

3.1.1 Prerequisites

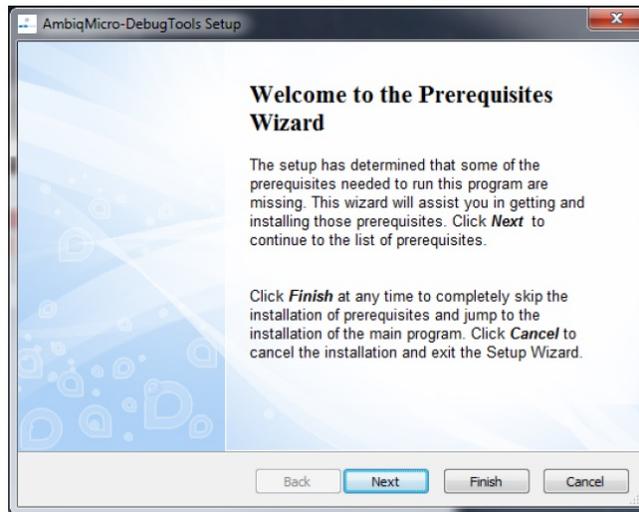
Before installing Ambiq Control Center, make sure the system has a copy of the most recent version of the Java Runtime Environment installed. This is required for the Eclipse IDE, and is available as a free download from the Oracle website.

3.1.2 Installing Eclipse/gcc

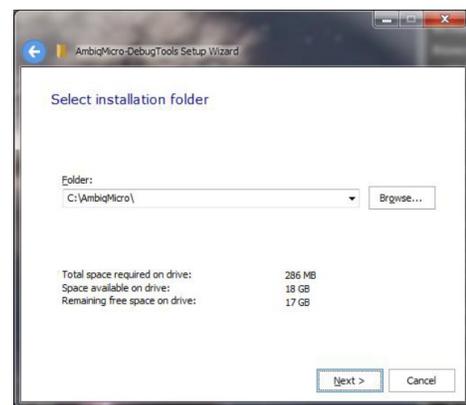
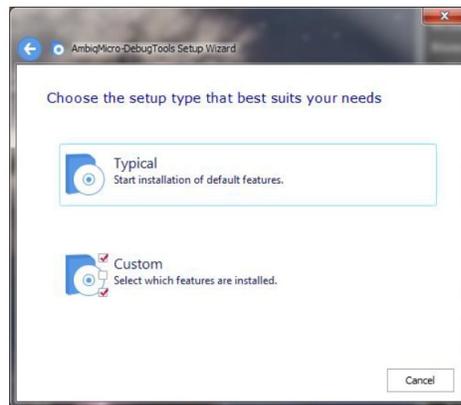
After launching the Ambiq Micro DebugTools installer, the following dialogue may be encountered; for example if the correct Java run time environment is not already installed on the target system.

1. Click **Next** to continue with the Prerequisites Wizard, then install whatever recommendations the installer makes.

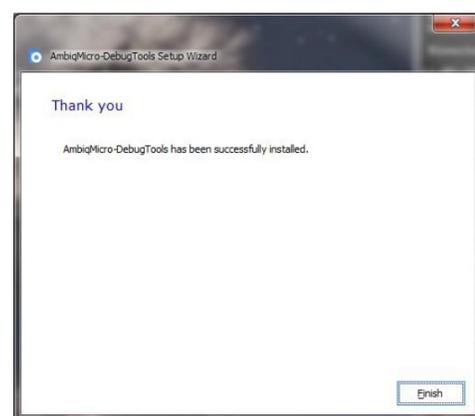
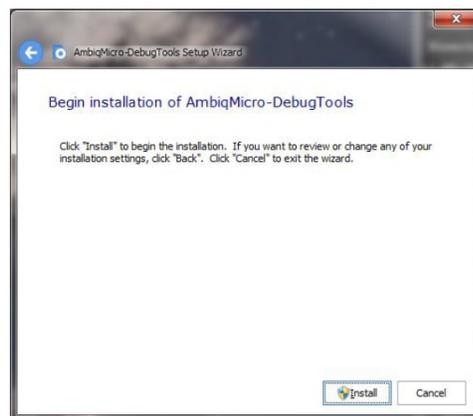
2. Click **Next** on the Welcome screen.



3. Click **Accept** on the License Agreement screen.
4. Select **Typical** to install the Eclipse IDE and GNU tools.
5. Select the default installation folder, and click **Next**.



6. Finally, the Begin Installation panel will appear, click **Install**.
7. Click **Finish** to exit the installer once the installation is complete.



3.1.3 Starting Eclipse and Initial Screens

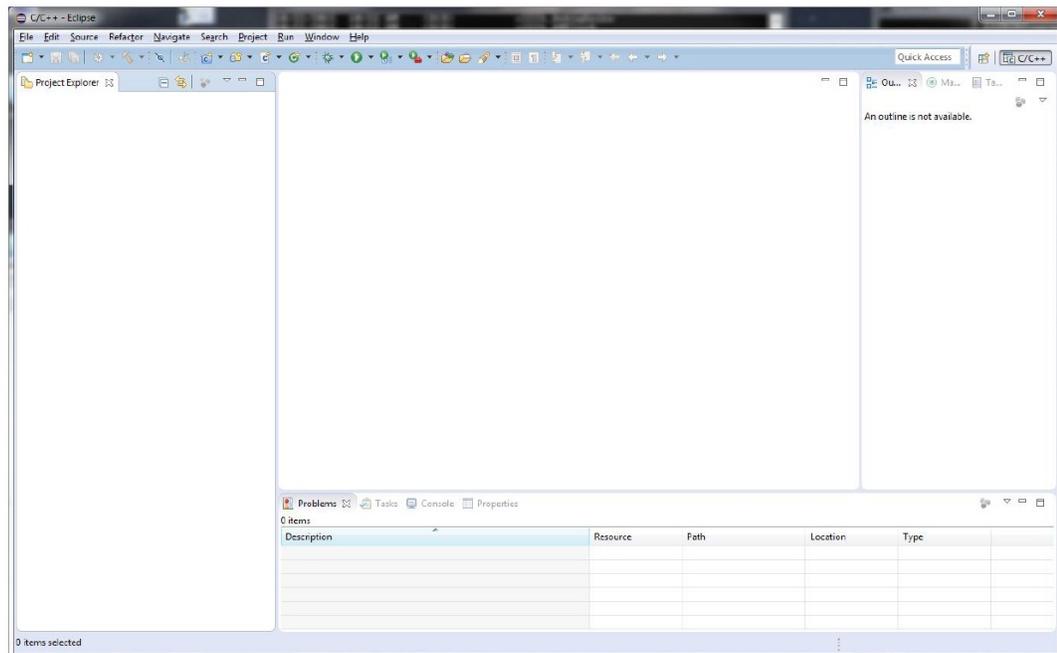
Once installed, an Eclipse shortcut will exist on the desktop.

1. Using the shortcut, start **Eclipse Mars** and resize the window as desired.

The very first time Eclipse is started, a welcome screen will be displayed which contains various helpful links including Eclipse overview, Tutorials, Samples, What's New, and Go to the workbench.

2. Access the desired links and tutorials, then click **Go to the workbench**.

Figure 3-1: Initial Eclipse Window After Installation



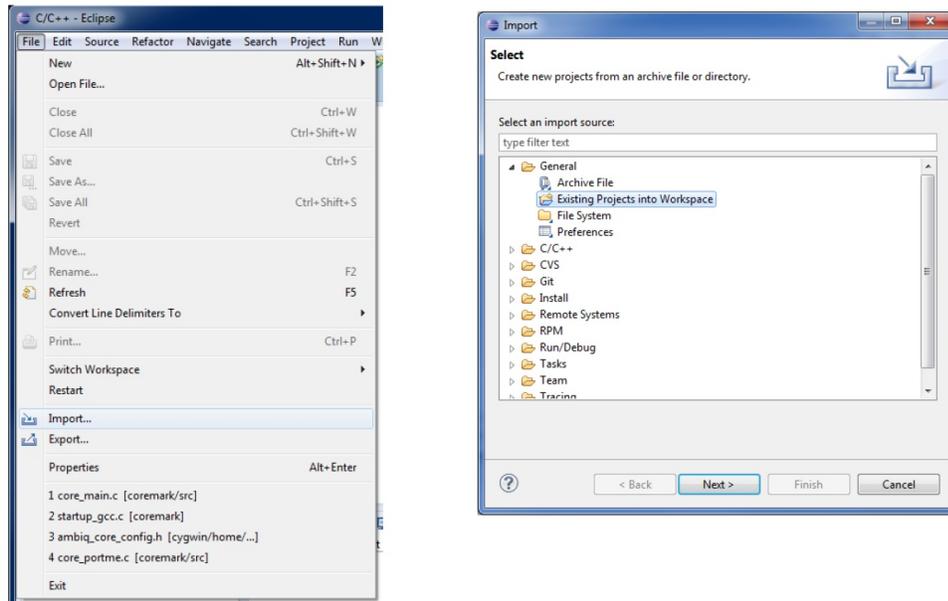
3.2 Importing an Eclipse Project and Debug

3.2.1 Importing and Building a Project

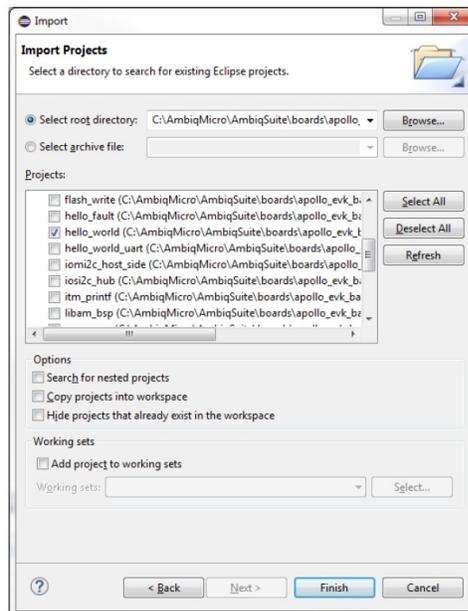
Importing an existing AmbiqSuite project is straightforward.

1. Click **File** (or alternatively, right-click in the Project Explorer area) and select **Import**.

- In the window that pops up, expand **General**, and select **Existing Projects into Workspace**, then click **Next**.



- On the final screen, browse to or copy the path to the project, click **Deselect All**, deselect **Copy projects into workspace**, then select the desired project(s) (in this case, hello_world) and select **Finish**, at which point the selected project(s) is loaded into the Project Explorer window of Eclipse.



- To build the imported project: select the desired project, click the hammer icon in the toolbar (or alternatively press **Ctrl+B**).

The console will output some status messages. The project is ready for debugging once it has been successfully built.

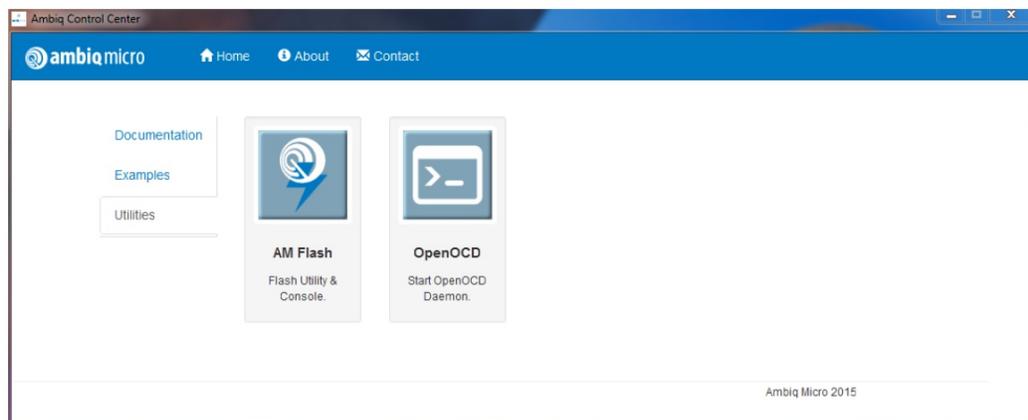
3.2.2 Starting OpenOCD

In order to debug within Eclipse, OpenOCD needs to be running. OpenOCD must be manually started to connect Eclipse to the running process using GDB. The easiest way to start OpenOCD is to use Ambiq Control Center.

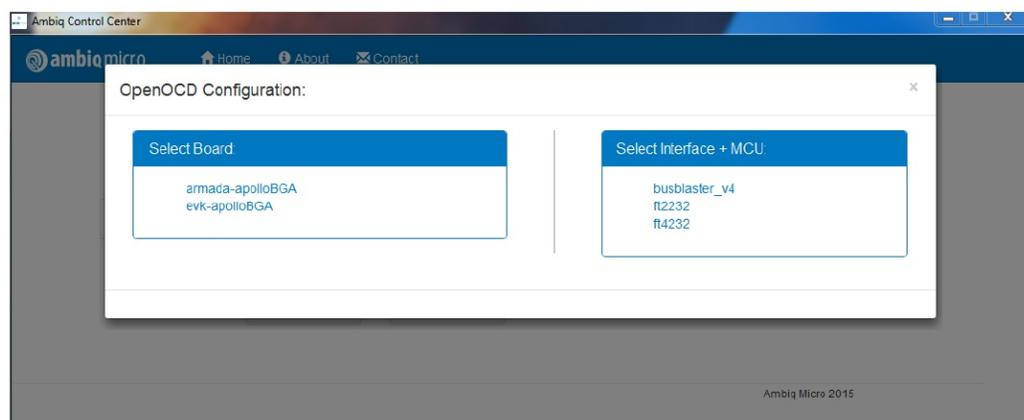
1. Start Ambiq Control Center.



2. Open the **Utilities** tab, and click **OpenOCD** to start the OpenOCD Daemon.

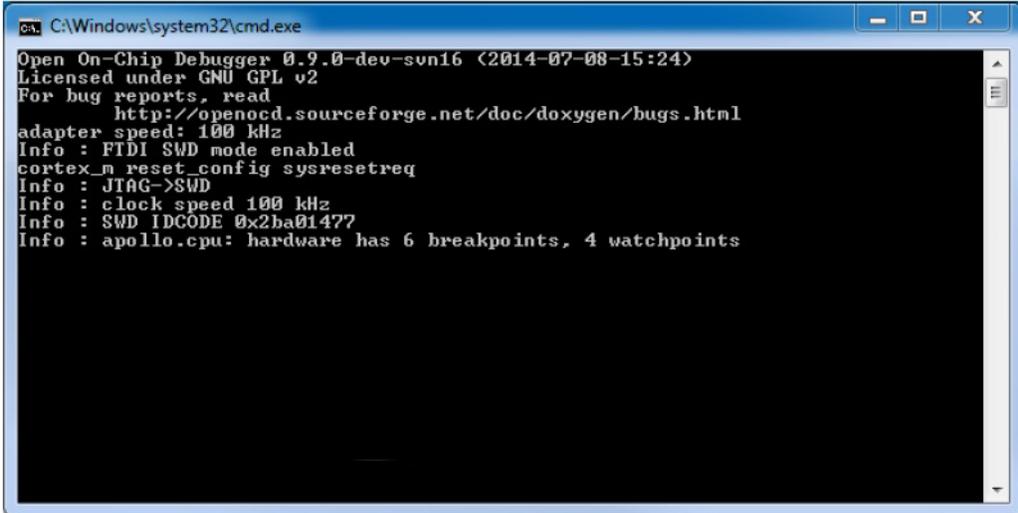


3. Select the board from the list on the left.



This should open a new window with information about the debug link to the Apollo device.

4. Check to make sure the output looks like below.



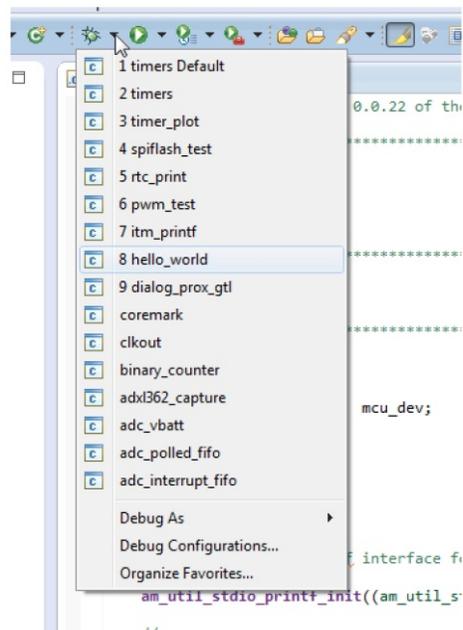
```
C:\Windows\system32\cmd.exe
Open On-Chip Debugger 0.9.0-dev-svn16 <2014-07-08-15:24>
Licensed under GNU GPL v2
For bug reports, read
  http://openocd.sourceforge.net/doc/doxygen/bugs.html
adapter speed: 100 kHz
Info : FTDI SWD mode enabled
cortex_m reset_config sysresetreq
Info : JTAG->SWD
Info : clock speed 100 kHz
Info : SWD IDCODE 0x2ba01477
Info : apollo.cpu: hardware has 6 breakpoints, 4 watchpoints
```

If the OpenOCD output is different, make sure the Apollo device is plugged in and powered on, then close the window, and try again.

3.2.3 Debugging

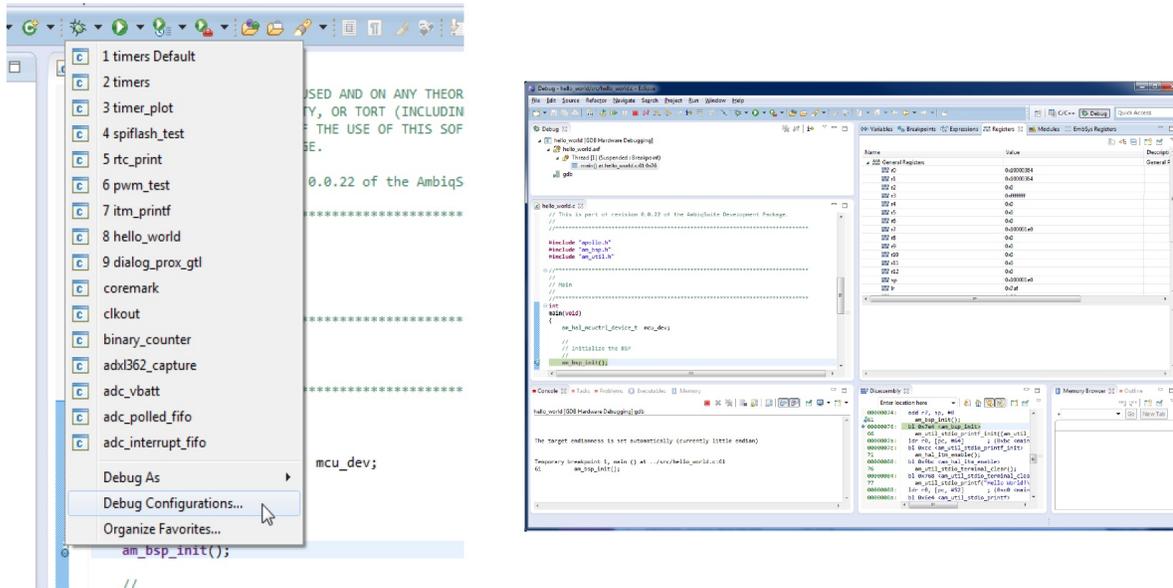
Now that OpenOCD is running and waiting for a GDB connection, it can now be connected.

1. Click the down arrow next to the Debug option.
2. Click on **hello_world** (this name will change based on the name of the project).

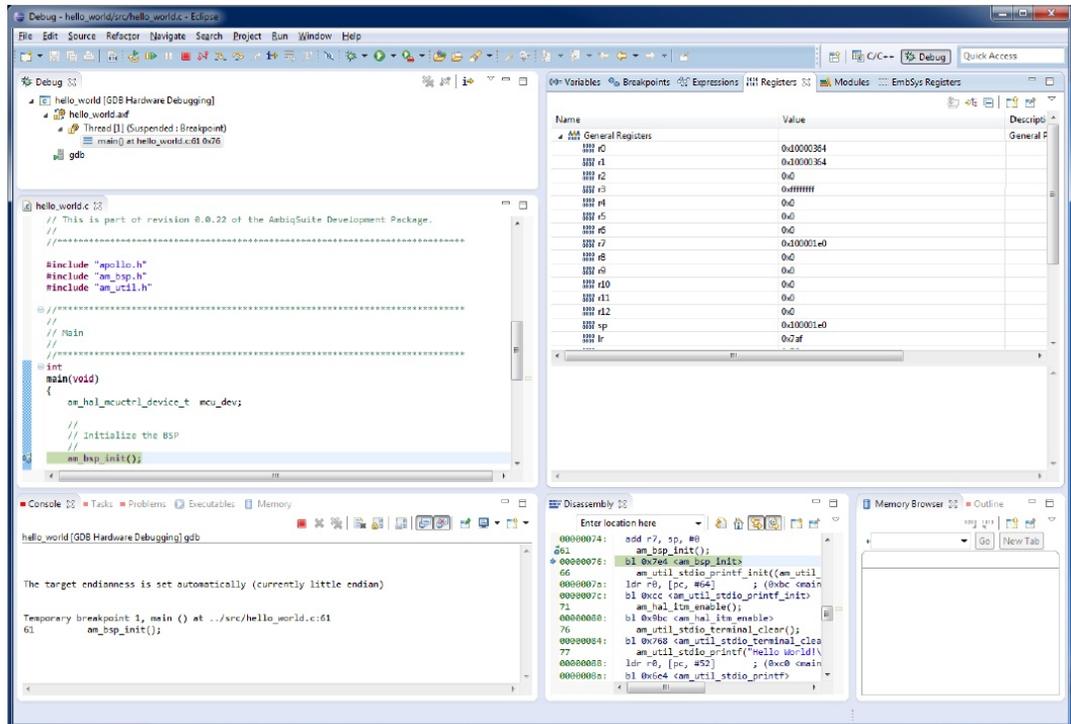


This will start GDB Hardware Debugging and open the Debug window.

Occasionally the drop down menu will fail to populate, especially on the first “import” operation in a new eclipse workspace. If this happens, start the debugger by clicking **Debug Configurations**. Select the project in the **Debug Configurations** dialog, and click **Debug**.



Set breakpoints, view memory and registers, run/halt or perform any debugging functions as needed.



SECTION

4

Build and Debug Using Keil

NOTE: Keil (minimum version v5.14) with the Ambiq Micro pack must be installed on the target PC.

If not already done so, go to the Keil MDK download page at <https://www.keil.com/demo/eval/arm.htm>. Download the MDK and install it as directed by the Keil documentation. Use the Keil MDK pack installer and install the pack for the Ambiq SoCs. For the Apollo EVK, use the APOLLO512BGA device. If using the Keil ULINK2 debug probe, then install it and its drivers now. Connect the ULINK2 to the Apollo EVK Base board and change the jumpers as described in the *Apollo EVK User's Guide*. If using the Ambiq supplied AGDI driver for the EVK instead of a ULINK2, then refer to *Section 2.3 Using the CoreSight 10-Pin Debugger Socket on page 11*.

4.1 Debugger Setup

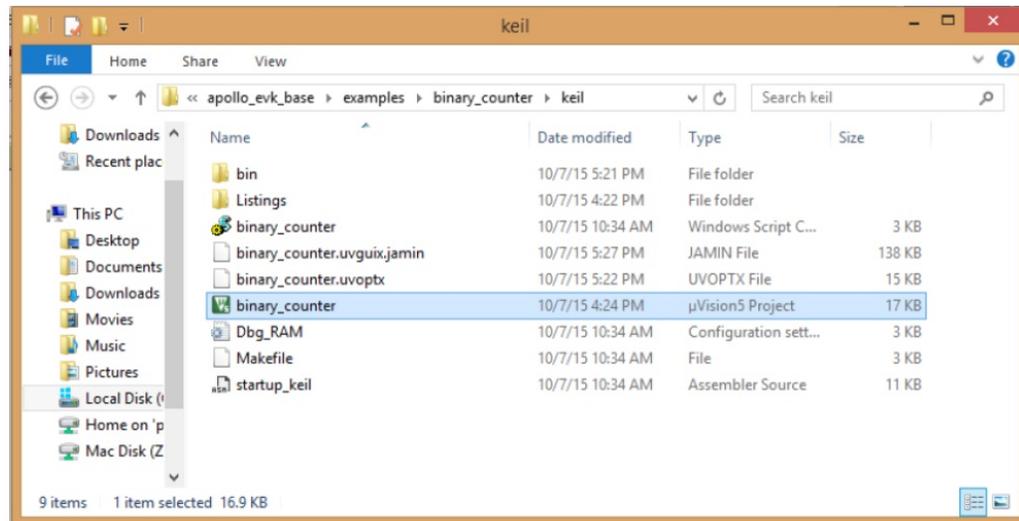
Ambiq EVK boards ship with an on-board debugger that can be used with Keil without a separately purchased debugger probe (e.g., ULINK2). Follow instructions in *AM AGDI Keil Supplemental User's Guide* to setup the debugger and then return to *Section 4.3 Loading Program to Flash on page 32*

4.2 Opening a Project and Build

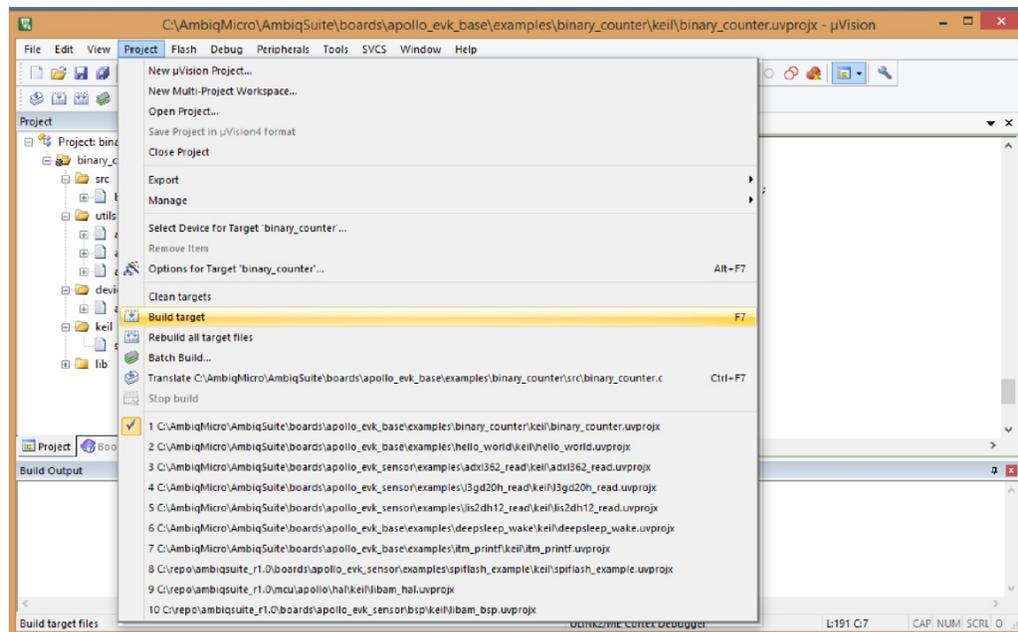
Use the following to open a project and build:

1. Open an existing Keil project **binary_counter** from AmbiqSuite.

The default location for Ambiqsuite project **binary_counter** is: `C:\AmbiqMicro\AmbiqSuite\boards\apollo_evk_base\examples\binary_counter\keil`



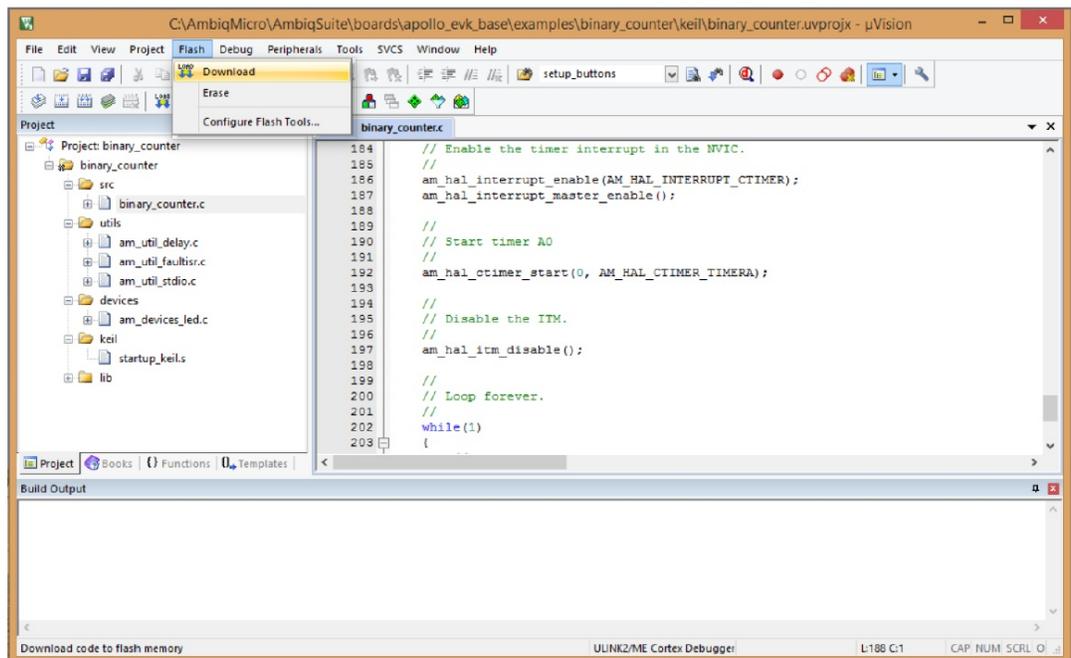
2. Double-click on the **uVision Project file** to open this projects using Keil
3. Build the projects at **Project > Build Target**.



4.3 Loading Program to Flash

Make sure to have a successfully built project and setup the debugger. Load the image to flash at **Flash > Download** as shown in Figure 4-1 on page 33.

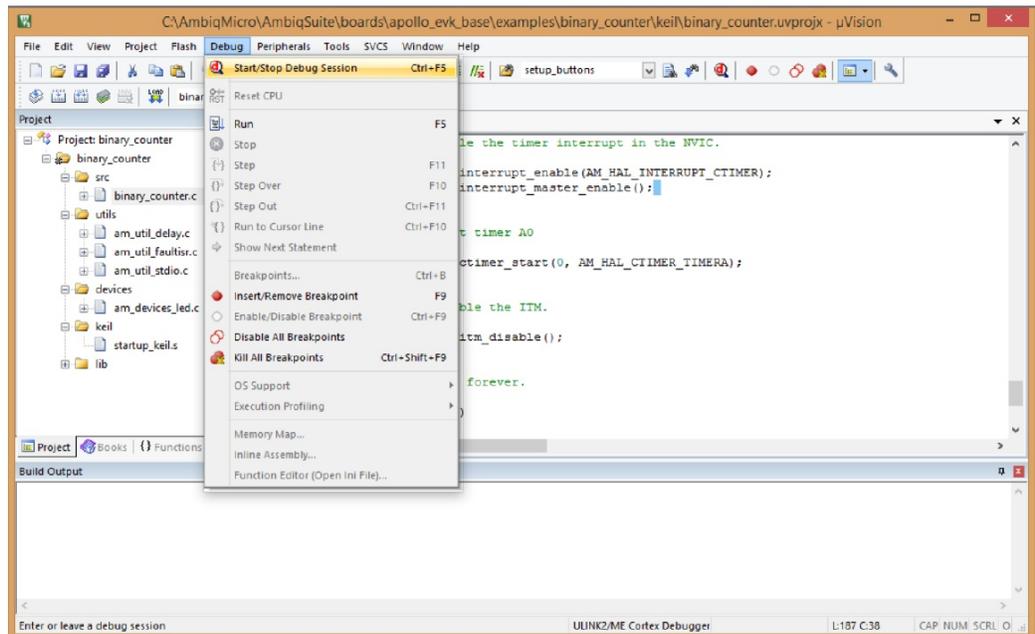
Figure 4-1: Load Image to Flash Using Keil uVision



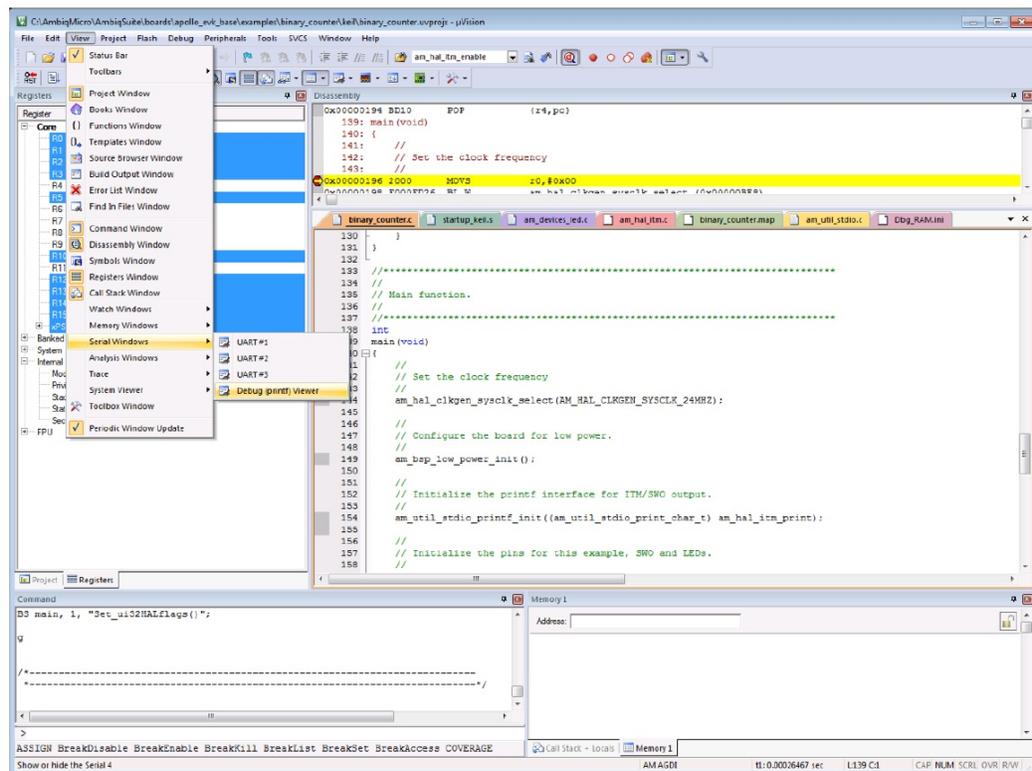
4.4 Debugging

Make sure to setup the debugger.

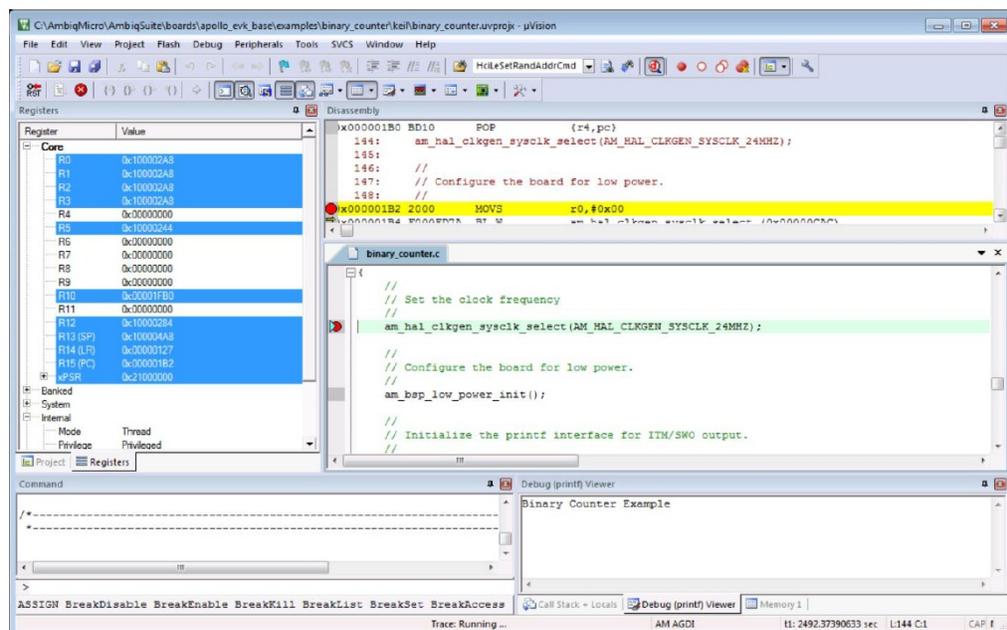
1. Start debugging by clicking on **Debug > Start/Stop Debugging**.



- Once in Debug Mode, open the Serial Debug Viewer Window to see debug printf messages from the Ambiq projects. Open this Window by clicking **View > Serial Windows > Debug(printf) Viewer**.



The debug message from the example on the Debug(printf) Viewer will popup.



SECTION

5

Build and Debug Using IAR

NOTE: The IAR EWARM (minimum version v7.40.5) must be installed on the PC.

If not already done so, go to the IAR EWARM download page at <https://www.iar.com>. Download the workbench and install it as directed by the documentation. If using the a third party debug probe such as the IAR I-jet, then install it and its drivers now according to the manufacturers instructions. Connect the third party debugger to the Apollo EVK Base board and change the jumpers as described in the *Apollo EVK User's Guide*. Refer to *Section 5.1.2 Third Party Debugger Setup (I-Jet)* on page 38 on debugger setup for third party debuggers.

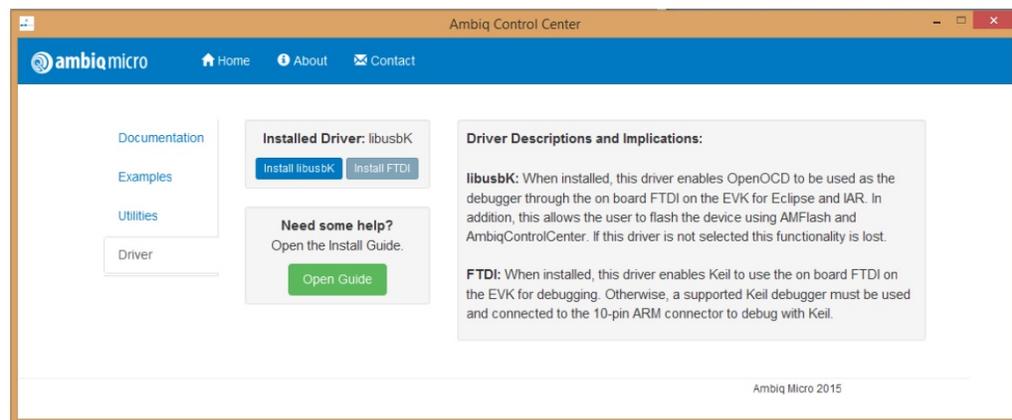
If using the gdb server with the Ambiq supplied Openocd driver for the EVK instead of third party debugger, then refer to *Section 5.1.1 On-Board Debugger Setup* on page 36.

5.1 Debugger Setup

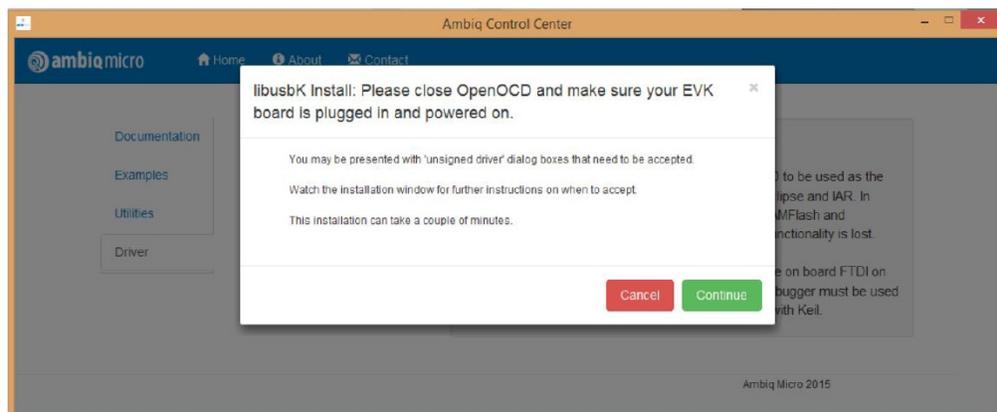
5.1.1 On-Board Debugger Setup

All Ambiq EVK boards ship with an on-board debugger that can be used with IAR. All Ambiq examples are configured by default to use the on-board debugger.

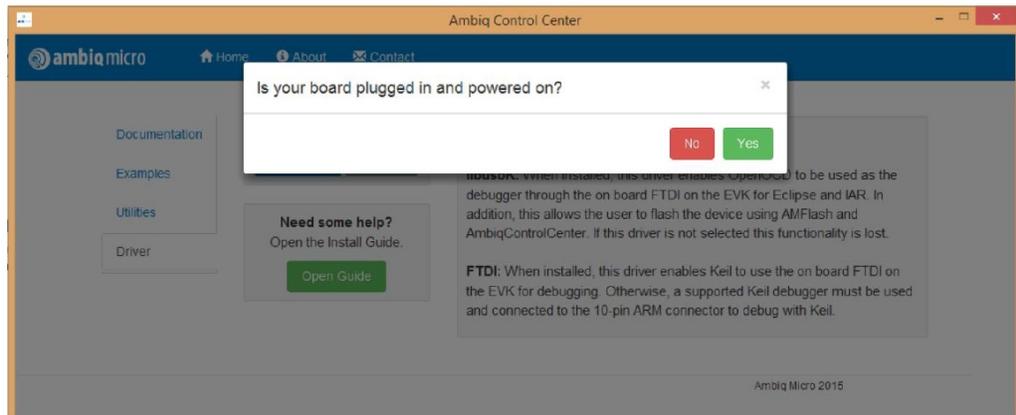
1. Verify that the libusbK drivers are installed on the system PC to use the on-board debugger. To do this open Ambiq Control Center, and check the **Drivers** tab. If libusbK driver is installed, skip to *Section 5.2 Opening a Project and Build on page 39*.
2. If the installed driver is **FTDI**, then click on **Install libusbK** to install the libusbK driver.



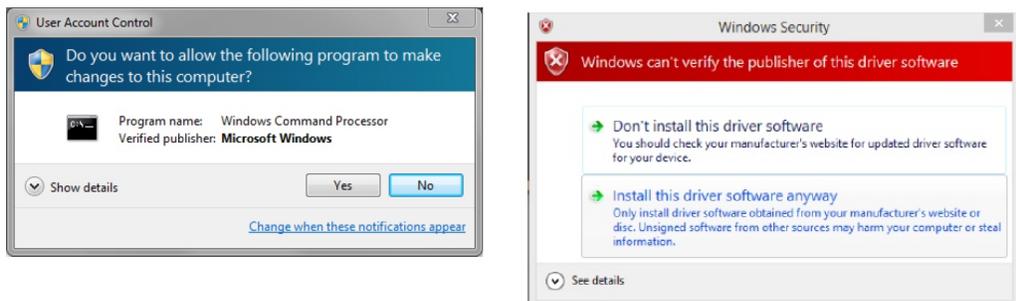
3. Make sure the EVK is connected and powered on during installation. Verify that the EVK is connected, and powered on – in case missed on the first time, and click **Continue**.



4. Double check that the EVK is connected, and then continue with the driver install by clicking **Yes**.



5. A few windows pop up like the User Account Control and the Windows Security Alert windows. Accept these to proceed with the installation.



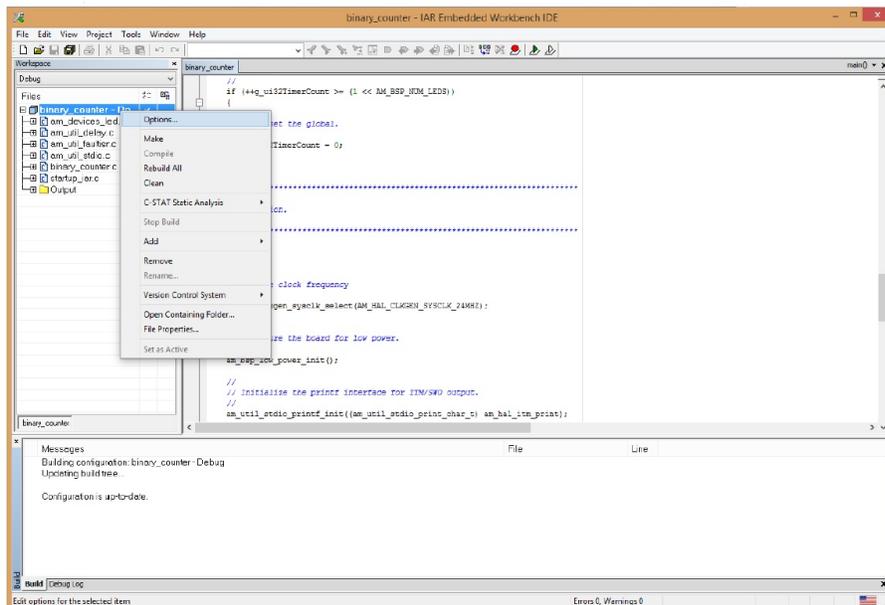
This could take several minutes. At the end of the installation the libusbK driver should be installed.

6. Power cycle the EVK and start using the libusbK driver.

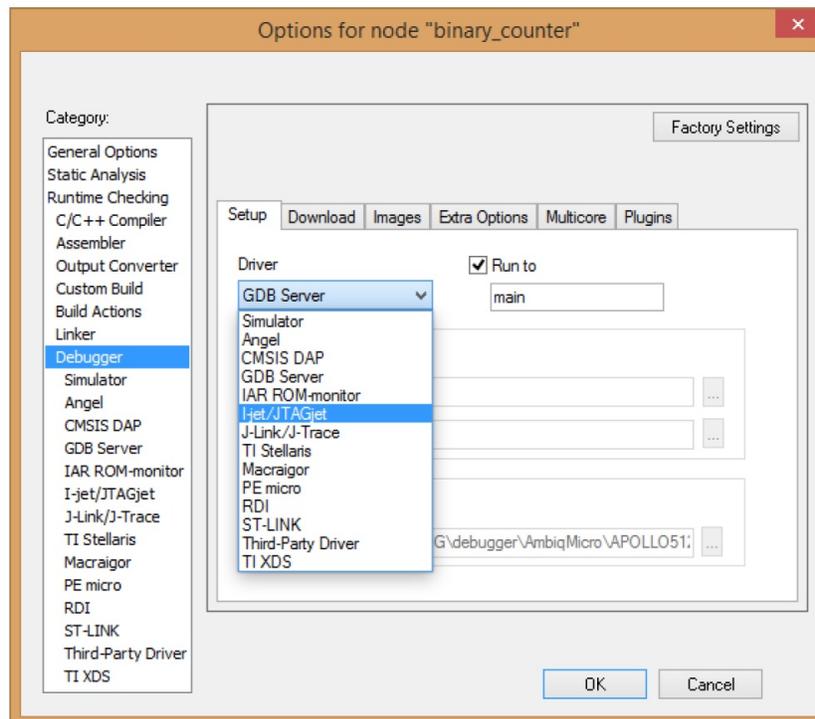
5.1.2 Third Party Debugger Setup (I-Jet)

Use the following procedure to setup third party debugger (I-Jet):

1. Verify the drivers for the debug probe installed.
2. Right-click on the example workspace to open the Options screen.



3. In the Options screen, select **Debugger** in **Category**, and then select **I-jet/JTAGjet** (or the third party debugger of preference) from the **Driver**' drop down menu.



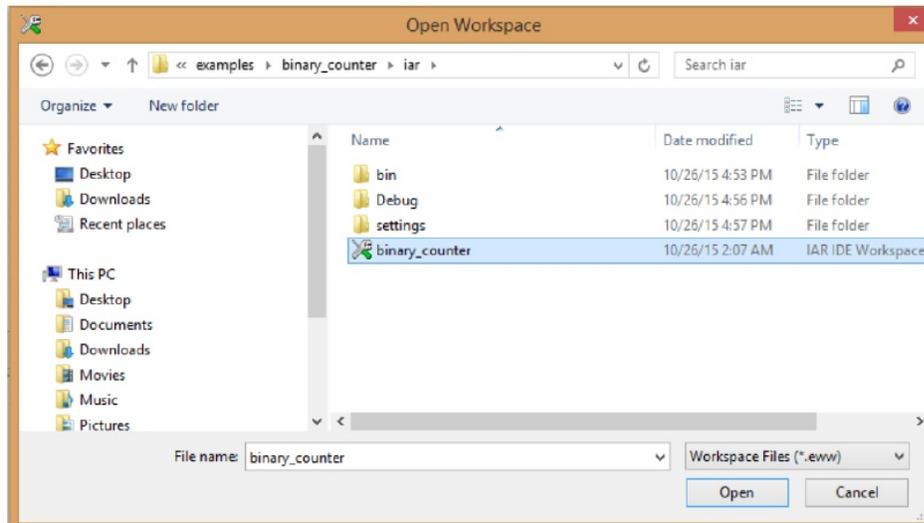
5.2 Opening a Project and Build

Use the following procedure to open a project and build:

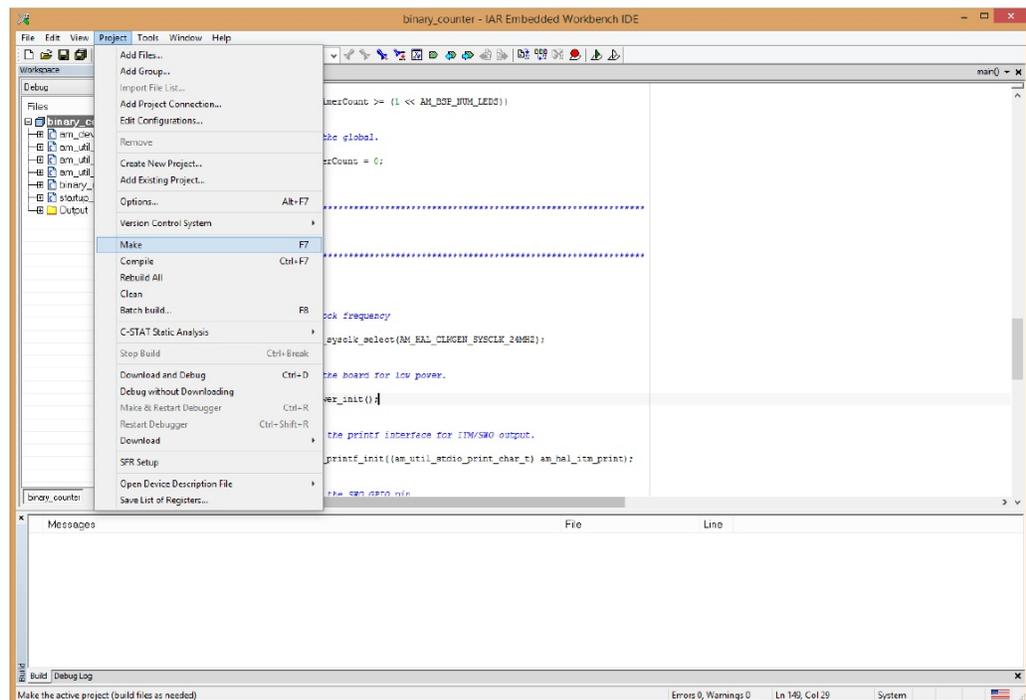
1. Open an existing IAR project **binary_counter** from AmbiqSuite.

The default location for AmbiqSuite project **binary_counter** is: `c:\AmbiqMicro\AmbiqSuite\boards\apollo_evk_base\examples\binary_counter\iar`

2. Double-click on the **IAR IDE Workspace** file to open this projects using IAR.



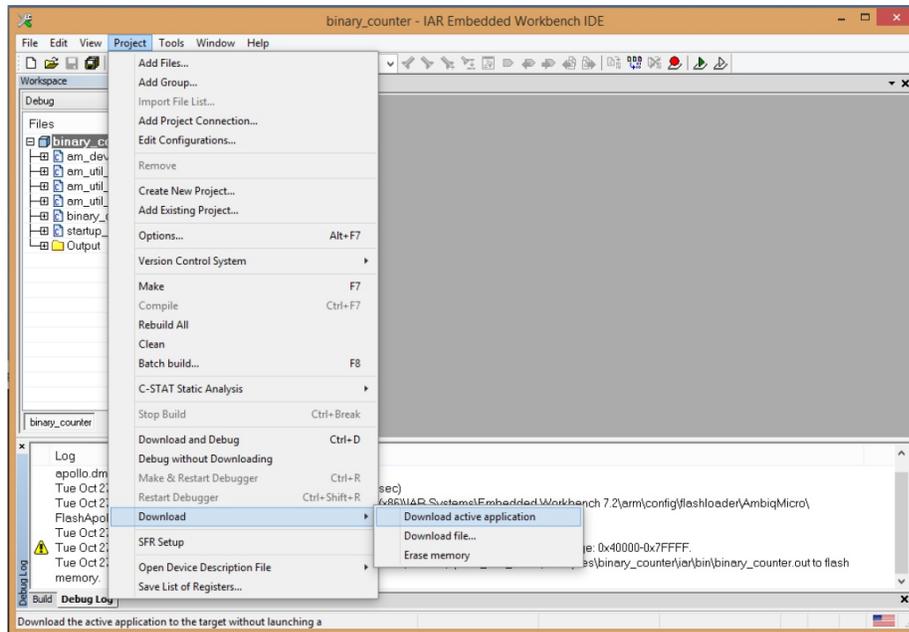
3. Build the projects at **Project > Make**.



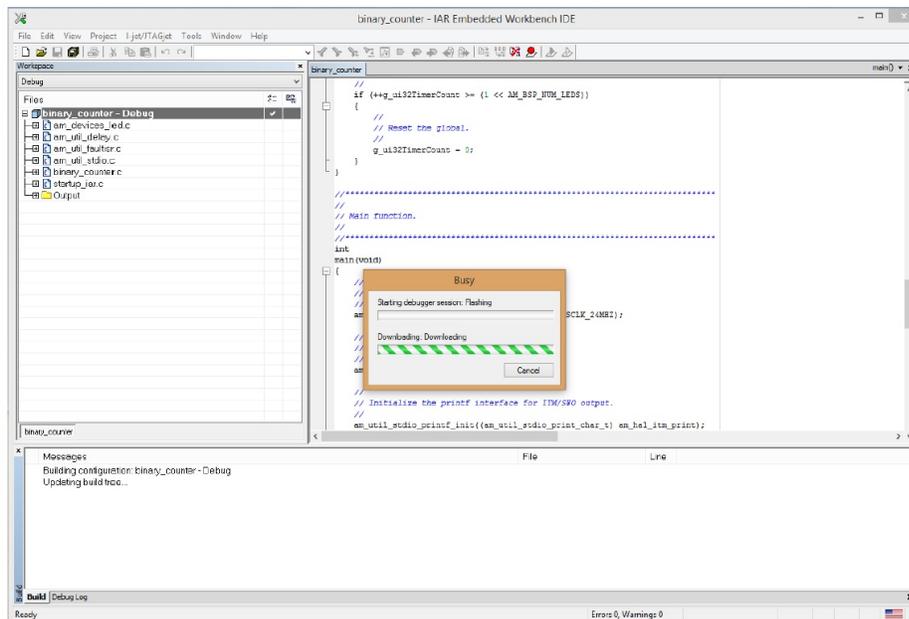
5.3 Loading Program to Flash

Make sure to successfully build the project and setup the debugger.

1. Start OpenOCD. Refer to *Section 3.2.2 Starting OpenOCD on page 28* for a refresher.
2. Load the image to flash at **Project > Download > Download Active Application**.



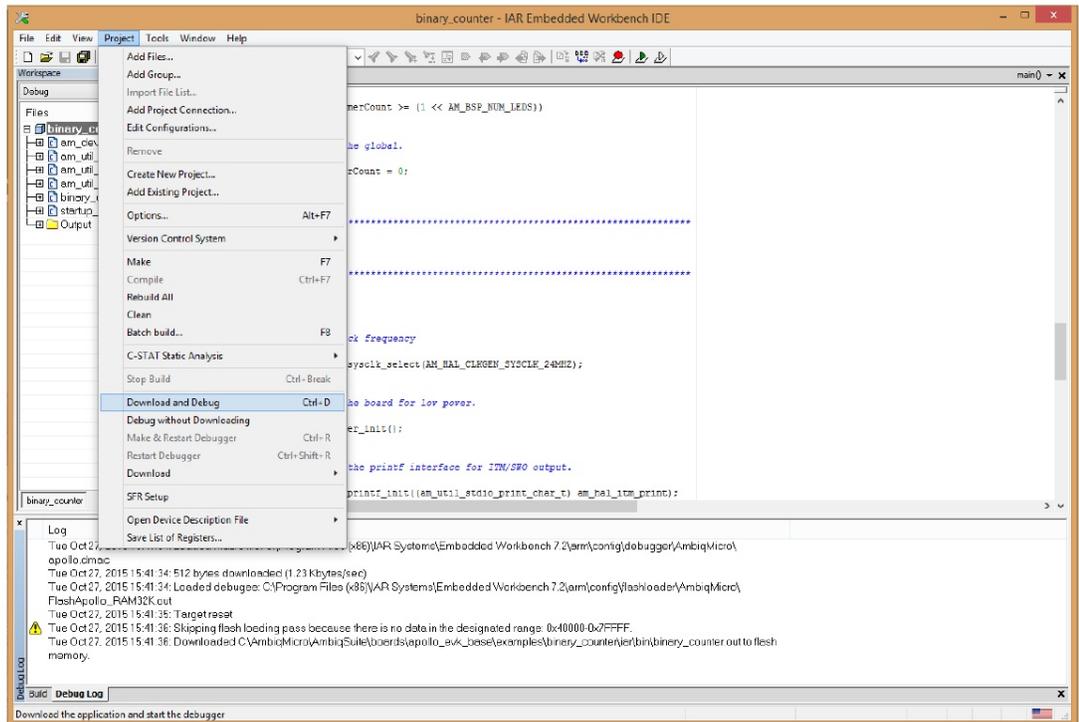
A progress bar will be shown while the image is written to flash.



5.4 Debugging

Make sure to setup the debugger. Start debugging by clicking on **Project > Download and Debug** as shown in Figure 5-1.

Figure 5-1: Download and Debug



SECTION

6

Troubleshooting

There are several situations that can cause connectivity issues between the PC and the Apollo device. This section explains some common issues and their solutions.

6.1 Physical Debugger Connection Issues

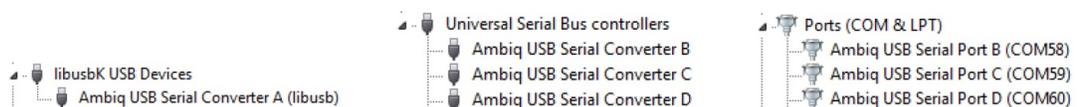
One of the most common reasons for connectivity issues between the PC and an Apollo EVK is related to jumper settings. The Apollo EVK has multiple jumpers related to power and SWD signal routing. If any of these have been placed incorrectly, OpenOCD will either report the absence of a device, or it may report a device with the wrong number of breakpoints and watchpoints. Also, all tools that access the Apollo SoC over SWD (including Eclipse, AM Flash, and Ambiq Control Center) will report errors. Setting the power and SWD jumpers back to their default positions (which can be found in the User's Guide for the EVK) will solve this issue.

6.2 Windows Driver Issues

If an Apollo board is unresponsive, even with all jumpers in their default positions, it's possible that the connection issue is actually related to a Windows USB Driver problem. To check for USB driver issues, open the Windows Device Manager. This can be found under the **Control Panel > Hardware and Sound**.

For a correctly enumerated Apollo EVK, the device manager should have entries that look like Figure 6-1:

Figure 6-1: Device Manager Entries



If any these entries are missing or incorrect, some or all of the SWD or ITM/SWO connections to the board will be unusable. To resolve this issue, re-install the device drivers for the Ambiq debugger hardware. This can either be done automatically by running the Ambiq Driver Installer executable, or, if Ambiq Control Center is already installed it can be performed manually.

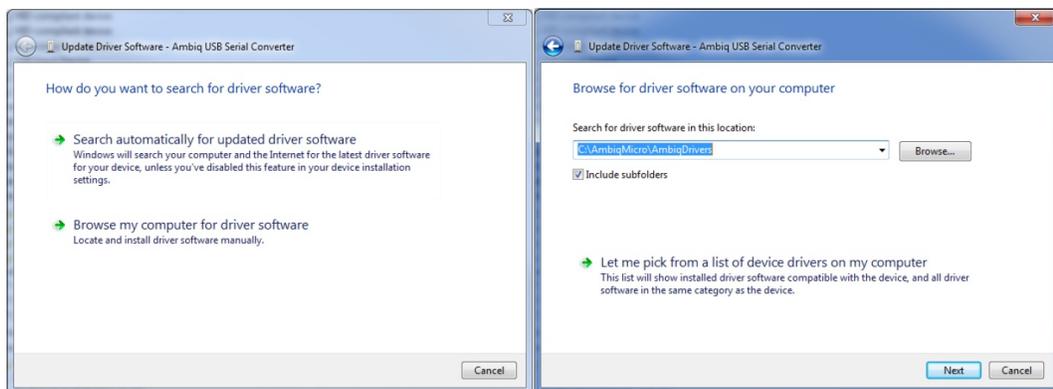
To re-install drivers manually, open the Windows Device Manager and locate the devices that have missing or incorrect drivers. Usually, they devices will appear in the device manager in the following form:

Figure 6-2: Missing Drivers



Right-click on one of the devices, and select **Update Driver Software**. This will open the following dialog. Select **Browse my computer for driver software**, and provide the path to the AmbiqDrivers directory that installs along with Ambiq Control Center. The default location for this folder is `c:\AmbiqMicro\AmbiqDrivers`. Make sure that the **Include subfolders** option is selected, and click **Next**.

Figure 6-3: Updating Drivers



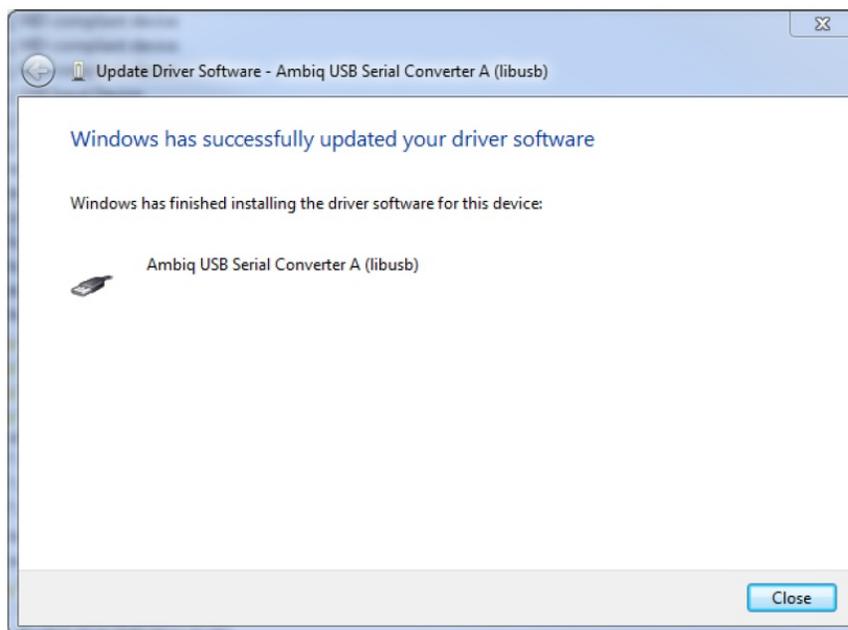
Windows may report that the drivers are unsigned or that the manufacturer cannot be identified. This is normal, especially for early versions of the Ambiq debugger-interface drivers. To continue with driver installation, select **Install this driver software anyway**.

Figure 6-4: Driver Verification



A window will indicate if the installation is successful. Repeat this process for each of the USB interfaces with missing drivers. After this is complete, the Ambiq debugger tools should be able to connect to the Apollo EVK correctly.

Figure 6-5: Successful Driver Installation





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